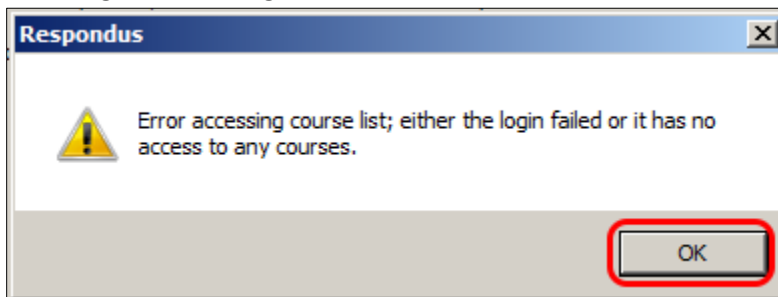


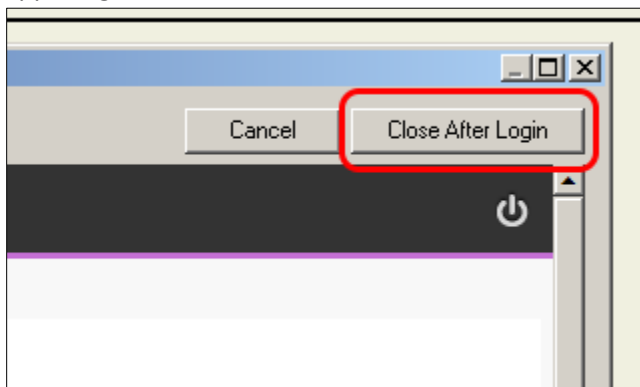
RESPONDUS ERROR: "ERROR ACCESSING COURSE LIST..."

This document provides an overview of an error message in Respondus, preventing a connection to WTClass.

1. In Respondus, when setting up or connecting to a server to publish to WTClass, you may get the following error message.



2. Click **OK** in the error window and then **OK** again in the next pop-up window.
3. Open **Internet Explorer** (not *Microsoft Edge*) and minimize the browser. You do not need to log into WTClass. Internet Explorer just needs to be open in the background.
4. Click the **Next** button in the "Publishing Wizard" window again.
5. A browser window with the WTClass login will open up. Log into WTClass.
6. Close the browser window after you have logged in. Click the "Close After Login" button in the upper right corner of the window.



7. Continue with the remaining instructions.