

# SoftChalk™ Cloud Guide

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# Contents

G	etting Started		
	Overview of SoftChalk Cloud		
	Features of a SoftChalk Cloud Account	7	
	Trial Account	7	
	Create an Account	8	
	Log into Your Account	10	
	Purchase a SoftChalk Cloud Account	11	
	Purchase Now (Submit Credit Card Info)	11	
	I Have an Activation Key (Purchased Through My Institution)	11	
	Subscribe		
	Search for Content to Use	13	
	Modify Content That You Find		
	Create Individual Activities and Quizzes	13	
	Create Lessons		
	Deliver Lessons		
	Collect Student Scores		
	Make Your Content Public in SoftChalk Cloud		
	Collaborate with Other Instructors	14	
E	nterprise SoftChalk Cloud for Institutions		15
	Advantages of an Enterprise SoftChalk Cloud	15	
	Single Sign-on Login	15	
	Request a Demo of an Enterprise SoftChalk Cloud	15	
S	oftChalk Create - Develop eLearning Content		16
	Install SoftChalk Create for Windows		
	Install SoftChalk Create for Macintosh		
	Start SoftChalk Create from Your Desktop Shortcut		
	Deregister Your Login from Your Computer	25	
	Uninstall SoftChalk Create	26	
	Windows - Uninstall for the Current User	26	
	Windows - Admin – Uninstall for All Users	26	
	Macintosh	26	
	Start SoftChalk Create Within Your Cloud Account	27	
	Start a New Lesson	27	
	Edit an Existing Lesson	27	
	Web Browsers - One Time Message	28	
	Chrome		
	Firefox	28	
	Internet Explorer	29	
	Safari		
	Save Content to the Cloud – My Content		
	Types of Content		
	Types of Content Summary	31	
	Privacy Options		
	Assign Metadata to Cloud Content		
	Save a Learning Object or Quiz Group to the Cloud	34	
	Save a Lesson to the Cloud		
	Save Content to Your Files Area		
	Within Your Cloud Account: Upload Files		
	Within SoftChalk Create: Save a Single File to SoftChalk Cloud	$^{\circ}$	

Edit Your Content	40	
Modify a Learning Object or Quiz Group	40	
Insert and Modify a Learning Object or Quiz Group	41	
Edit a Lesson		
Create Online		45
Access Create Online from the Lessons Page		
Access Create Online from the Lesson Details Page		
Edit a Lesson in Create Online		
Save a Lesson in Create Online		
Internal Links (Bookmarks) in Create Online		
Insert a Bookmark		
Link to a Bookmark		
Modify or Remove a Bookmark		
Open in Create Link	49	
Insert a Paragraph Break After a Table in Create Online		
Notes About Using Create Online	50	
Manage Content		<b>52</b>
Upload Files		
Replace a File		
Sort Columns		
Re-arrange Content by Dragging		
Re-arrange Content by Sorting Alphabetically		
Select a Previous Version of Your Content		
View, Edit Properties and Delete Your Content		
Restore Deleted Items		
Deliver a SoftChalk Lesson to Your Students		64
Overview		
Copy the Hyperlink for Your Learning Object or Quiz Group		
Copy the Hyperlink for Your Lesson		
Copy the LTI Link for Your Lesson	67	
Track Student Scores WITHIN Your LMS (ScoreCenter and LTI)		68
Explanation of ScoreCenter and LTI Feature		
Learning Management Systems Guides		
Track Student Scores OUTSIDE an LMS (ScoreCenter)		
Overview		
Deliver ScoreCenter Lessons to Your Students		
Create a ScoreCenter		
Properties		
Authentication		
Users		
Password		
IP Ranges	77	
Dates	77	
Share Results	78	
Tracked Lessons	79	
Set the Grading Method for a Lesson	80	
Set the Maximum Attempts for a Lesson		
ScoreCenter Checklist		
URL to Student Guide to SoftChalk Lessons:		
Edit a Tracked Lesson		
View and Change Student Scores		
	-	

View Student Scores for All Lessons in a ScoreCenter	85
View Student Scores for a Single Lesson	86
Complete All Attempts for a Lesson	87
View Detailed Information for Individual Students	
Complete a Student Attempt / Re-open a Student Attempt	90
Clear a Student Attempt / Restore a Student Attempt	92
Change a Student Score	94
Download Student Scores	95
Give Feedback to a Student	96
Edit a ScoreCenter	98
Archive a ScoreCenter	99
Using Essays with a ScoreCenter	100
Create the Essay Question and Assign Points	100
Read an Essay Submitted by a Student	100
Change the Score for the Lesson	101
Use Master Lessons in SoftChalk Cloud	102
Advantages of Using Master Lessons in SoftChalk Cloud	102
Steps to Create Master Lessons	102
Collaborate with Other Instructors on SoftChalk Lessons	
Overview	
Create a Folder to be Shared	
Save Your Content to the Cloud	
Edit Shared Content	
View or Edit a Previous Version of the Content	
Share Student Results (Scores)	
SoftChalk Share	
Overview	
Advantages of a SoftChalk Cloud Account	
Search for Content	
View More Content by the Owner	
Rate Content	
Hyperlink and Embed Code	
Hyperlink	
Embed Code	
Copy a Hyperlink or an Embed Code	
Insert an Item into a SoftChalk Lesson (Hyperlink)	
Insert an Item into a SoftChalk Lesson (Embed Code)	
Insert an Item into a Web Page (Embed Code)	
Modify Content You Find	
Creative Commons Licenses	
Attach a Creative Commons License to Your Content	
View the Creative Commons License for Content You Find	122
Polls	123
Create a Poll	123
Insert a Poll into a Web Page	125
Insert a Poll into a SoftChalk Lesson	125
View the Results of Your Poll	126
Edit or Delete a Poll	127
Ratings	128
Create a Rating	

Insert a Rating into a Web Page	129
Insert a Rating into a SoftChalk Lesson	130
View the Results of Your Rating	130
Edit or Delete a Rating	131
Manage Your Account	1
Edit Your Profile and Select a Time Zone	132
Account Overview – Usage and Expiration Date	133
Add Additional Storage Space to Your Subscription Account	134
Create Groups	134
Add a Group to Share a Folder	137
Add a Group to Share a ScoreCenter	138
Report Inappropriate Content	1
Migrate Content from SoftChalk Desktop to SoftChalk Cloud	
Steps to Migrate Content	
Help	
Copyright Information	1

# **Getting Started**

Please note the URL below for this guide. As we update this guide, this URL will remain the same.

https://softchalk.atlassian.net/wiki/download/attachments/129404604/cloudguide.pdf?api=v2

#### Overview of SoftChalk Cloud

To quickly get started with SoftChalk Cloud, please see our <u>SoftChalk Cloud Quick Start Guide</u>.

SoftChalk Cloud (<a href="https://softchalkcloud.com">https://softchalkcloud.com</a>) is an eLearning content authoring platform in the cloud. <a href="https://softchalk.cloud">SoftChalk Cloud</a> encompasses a:

- Public content repository (<u>SoftChalk Share</u>)
- Content authoring program (SoftChalk Create)
- Hosting service
- ScoreCenter (a score tracking feature available <u>within your learning</u> <u>management system</u> and <u>outside a learning management system</u>)

From the <u>SoftChalk Cloud</u> **SoftChalk Share** tab, the public can search the *SoftChalk Share* content repository by grade level and subject. (See the section <u>SoftChalk Share</u>.) The types of content available include learning activities such as crossword puzzles, quiz groups such as multiple-choice questions and multi-page lessons. *You can copy hyperlinks or the embed code for this content.* You can even have an Enterprise SoftChalk Cloud for your institution (see the section <u>Enterprise SoftChalk Cloud for Institutions</u>).

The use of this content is determined by the Creative Commons license for the content. See the section <u>Creative Commons Licenses</u>.

While the public can search the **SoftChalk Share** content repository and copy hyperlinks and embed code to content there, you can have many more features available to you with a SoftChalk Cloud account. See the next section <u>Features of a SoftChalk Cloud Account</u>.

You can create a *free 30-day trial account* and try out the features of a SoftChalk Cloud account. Click the **Join Now** button in the upper right on the home page of <u>SoftChalk Cloud</u>. If you decide later to subscribe, you do NOT need to create a new account (even if your account has expired). You can enter an activation key and keep your same username and account (see the sections <u>Purchase a SoftChalk Cloud Account</u> and <u>Subscribe</u>).

If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud</u>.

#### Features of a SoftChalk Cloud Account

#### **Trial Account**

For 30 days, "test drive" the features of a SoftChalk Cloud account (see the next section <a href="Create an Account">Create an Account</a>).

As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud.

Feature	Description	
Find and Modify Content	Use and modify content you find in SoftChalk Cloud's SoftChalk Share. (Search for content and modify it in SoftChalk Create.)	
Create Interactive Content	Create your own content with SoftChalk Create (available as part of your account). Save your content to the SoftChalk Cloud – see the section SoftChalk Create - Develop eLearning Content. (Space limit is 2 gigabytes – to purchase additional space, contact sales@softchalk.com)	
Update Your Lesson Once but Link to the Lesson in Many Places	Update your lesson once but link to the lesson in many places such as multiple courses within your learning management system. See the sections Copy the Hyperlink for Your Lesson and Copy the LTI Link for Your Lesson. Below are the general steps:  o Create a lesson with SoftChalk Create and save it in SoftChalk Cloud.  o Copy the Hyperlink (or LTI Link if you are integrating the lesson with your learning management system gradebook)  o Paste the Hyperlink or LTI Link in your courses. (Pasting in the LTI hyperlink is NOT the same process as putting in a plain Hyperlink. See the section Learning Management System Guides.)  o When you update the lesson in SoftChalk Cloud, the lesson will update in your multiple courses and learning management systems because you are using hyperlinks (or LTI hyperlinks).  o For more details, see the sections SoftChalk	
	<u>Create – Develop eLearning Content, Copy the</u> <u>Hyperlink for Your Lesson</u> and <u>Copy the LTI</u> <u>Link for Your Lesson</u> .	

Track Student Scores	Track student scores within or outside of a learning management system. See the sections <u>Track Student Scores WITHIN Your LMS (ScoreCenter and LTI)</u> and <u>Track Student Scores OUTSIDE an LMS (ScoreCenter)</u> .
Collaborate with Other Instructors	This feature is available for users with a team license. (It's not available for single or trial account users.) Collaborate with other instructors to create and share content. See the section Collaborate with Other Instructors on SoftChalk Lessons
Create Polls and Ratings	Create unlimited Polls and Ratings (total space for your account is 2 <i>gigabytes</i> – to purchase additional space, contact <u>sales@softchalk.com</u> ). See the sections <u>Polls</u> and <u>Ratings</u> .
Put Your Content in the SoftChalk Share Public Content Repository	See the sections <u>SoftChalk Share</u> , <u>Privacy Options</u> , <u>Save a Learning Object or Quiz Group to the Cloud</u> and <u>Save a Lesson to the Cloud</u> .

#### **Create an Account**

For details on purchasing an account(s), see the section <u>Purchase a SoftChalk Cloud</u> Account.

For a free 30-day trial account click on the **Register for a Free 30-Day trial for SoftChalk Cloud**.

For more details about your account including time zone information, see the section Manage Your Account.

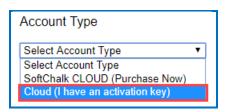
For details on system specifications, please see our web page **System Specifications**.

- Go to the <u>SoftChalk Cloud</u> website (<u>https://softchalkcloud.com</u>).
   IMPORTANT: As mentioned previously, if you already have a 30-day trial account and you decide to get a yearly subscription, you do NOT need to create a new account. See the section <u>Subscribe</u>.
- 2. At the top right, click **Join Now**.



3. If you are creating a "Free Trial" account, please complete the <u>online request</u> <u>form</u>. You will receive an activation key via email.

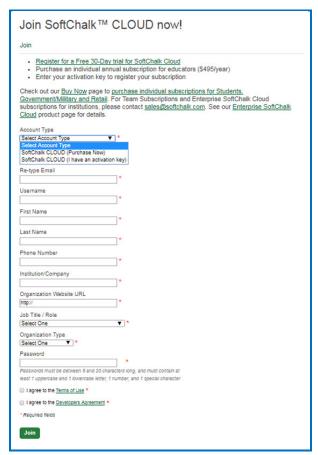
- 4. If you are creating a licensed account, you will receive an activation key from SoftChalk, or from your school/institution liaison.
- 5. On the Join Now page, for the **Account Type**, click on the drop-down menu and choose **SoftChalk CLOUD (I have an activation key)** and paste in the key provided to you by SoftChalk or by your institution.



6. Fill in the rest of your profile, select the two checkboxes at the bottom and click **Join**.

For details on purchasing an account(s), see the section <u>Purchase a SoftChalk Cloud Account</u>.

If you have a trial subscription and decide to purchase an account, you don't have to create a new account (see the section <u>Subscribe</u>).



As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud.

**IMPORTANT**: (See below) Your Username will be visible to the public if you write reviews for items or make your content public.

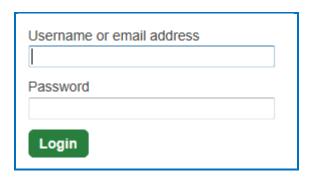
**IMPORTANT**: By default, your other information is available for viewing (except for your email) if a user clicks on your owner link to view your profile. *If you want to make your other information private as well*, see the section Manage Your Account.

### **Log into Your Account**

- 1. Go to the SoftChalk Cloud website (https://softchalkcloud.com).
- 2. At the top right, click Login.



3. Enter your username and password and click Login.



- 4. If you forget your password, click the request your password link on the login page. After clicking the link, fill in your email associated with your account and click **Reset** to have an email sent to you. This email will have a link for you to reset your password. (If you don't get the email, please check your **Junk E-mail** folder.)
- 5. For details on your account, see the section Manage Your Account.

As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud.

#### Purchase a SoftChalk Cloud Account

A SoftChalk Cloud account is available as a yearly subscription. You can purchase a SoftChalk Cloud account in two ways (via credit card or through your institution) – see the next two sections.

### Purchase Now (Submit Credit Card Info)

If you already have a *free 30-day trial account*, you can subscribe at any time to a yearly account. Even if your account expires, you can log into it and subscribe. See the section <u>Subscribe</u>.

If you are creating a **new SoftChalk Cloud account**, you can purchase a SoftChalk Cloud account (see the section <u>Create an Account</u>).

As soon as you purchase your SoftChalk Cloud account online with a credit card, it is available (i.e. you don't need to enter an activation key).

### I Have an Activation Key (Purchased Through My Institution)

Your institution can purchase SoftChalk Cloud accounts (with an activation key) for one or more users.

**IMPORTANT**: If you want to take advantage of a *volume purchase* or you use *purchase orders* as your method of payment, please contact sales@softchalk.com.

**IMPORTANT**: Please note that the SoftChalk Cloud Activation Key is NOT the same as a desktop SoftChalk Create License Key. (The desktop SoftChalk Create License Key consists of two parts and is entered through the Help menu within the desktop application.)

If your institution purchased a SoftChalk Cloud Activation Key (for one or multiple users) and *you received an Activation Key via email from SoftChalk (or from someone at your institution who forwarded the information)*, then you can enter this SoftChalk Cloud Activation Key:

- If you already have a trial account, log into your account. (You do NOT need to create a new account.) In the upper right corner, click Subscribe and enter your Activation Key. (For details, see the section Subscribe OR
- Create a new account (see the section Create an Account)

#### **Subscribe**

**IMPORTANT**: As mentioned previously, if you already have a free trial account, you can subscribe by logging into your current trial account. *You do NOT have to create a new account*. For information on purchasing a SoftChalk Cloud account, see the previous section <a href="Purchase a SoftChalk Cloud Account">Purchase a SoftChalk Cloud Account</a>.

- Log into your SoftChalk Cloud trial account (see the section <u>Log into Your Account</u>).
- 2. Once you are logged in, at the top right corner of your screen, click the **Subscribe** link (see below) and complete the information.

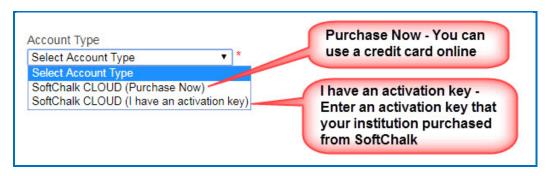
If you are logged in and you do NOT see the **Subscribe** link (see below), then you have already entered your activation key for your account.

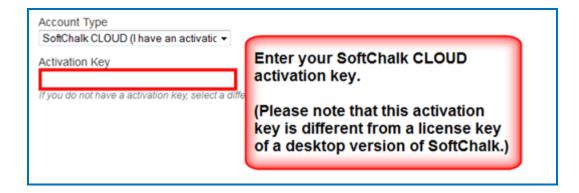


3. From the **Account Type** dropdown menu, select the appropriate option - either **Purchase Now** or **I have an activation key**.

As mentioned previously, the **Purchase Now** option allows you to purchase online via credit card and the **I have an activation key** option allows you to enter an activation key that was purchased by your institution (and sent via email from SoftChalk to the purchaser at your institution).

**IMPORTANT**: If you select, *I have an activation key, this key is NOT the same as your desktop SoftChalk Create license key.* A SoftChalk Cloud Account (which includes SoftChalk Create) is a separate purchase from the desktop SoftChalk Create purchase.





#### Search for Content to Use

See the sections Types of Content, SoftChalk Share and Search for Content.

#### **Modify Content That You Find**

See the section Modify Content You Find.

#### **Create Individual Activities and Quizzes**

See the sections <u>SoftChalk Create – Develop eLearning Content</u>, <u>Types of Content</u>, and <u>Save a Learning Object or Quiz Group to the Cloud</u>.

If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud.</u>

#### **Create Lessons**

As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud. This guide gives steps on creating a simple lesson with SoftChalk Create

See the sections <u>SoftChalk Create – Develop eLearning Content</u>, <u>Types of Content</u> and <u>Save a Lesson to the Cloud</u>.

If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud</u>.

#### **Deliver Lessons**

See the section Deliver a SoftChalk Lesson to Your Students.

#### **Collect Student Scores**

See the sections <u>Track Student Scores WITHIN Your LMS (ScoreCenter)</u> and <u>Track Student Scores OUTSIDE an LMS (ScoreCenter)</u>

#### Make Your Content Public in SoftChalk Cloud

See the section View, Edit Properties and Delete Your Content.

#### **Collaborate with Other Instructors**

See the section <u>Collaborate with Other Instructors on SoftChalk Lessons</u>.

If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud.</u>

# **Enterprise SoftChalk Cloud for Institutions**

SoftChalk has a number of institutions that have their own Enterprise SoftChalk Cloud websites where instructors can create and share content within their own institution.

For a complete description of our Enterprise SoftChalk Cloud option, please visit our <a href="Enterprise SoftChalk Cloud">Enterprise SoftChalk Cloud</a> page.

### Advantages of an Enterprise SoftChalk Cloud

- Private centralized institutional repository for shared content/media
- Institution maintains administrative control of platform content assets
- Features for institutional branding and customizing of the platform
- Management of "permission groups" with varied rights and space allocation that can be modified for each group
- User management via password resets and the ability to view the site as a specific user to troubleshoot user issues
- Institutional control of storage space assignment to users
- Ability to monitor feedback received through the site
- May be integrated with campus single sign on service (see below)

#### Single Sign-on Login

Some of our Enterprise SoftChalk Cloud institutions are using a single-sign on feature. In other words, the logins for their Enterprise SoftChalk Cloud are integrated through the school's login portal, allowing faculty and users to access their Enterprise SoftChalk Cloud with the same account name and login credentials that they use for other school services.

# Request a Demo of an Enterprise SoftChalk Cloud

You can either:

- Fill out a request for a demo on our <u>Request Demo</u> page
- Or contact <a href="mailto:sales@softchalk.com">sales@softchalk.com</a>

# SoftChalk Create - Develop eLearning Content

SoftChalk Create is a content authoring program that is easy to use (like a word processer) but allows you to make your lessons engaging and interactive for your students. You can put various activities and quiz groups into your lessons. (See the section <a href="Types of Content">Types of Content</a>.)

SoftChalk Create is part of your subscription SoftChalk Cloud account.

(In addition to SoftChalk Create, you also have a feature called Create Online that is part of your <u>SoftChalk Cloud</u> account. Create Online allows you to make quick text edits to your lesson. For details, please see the section <u>Create Online</u>.)

See the sections below to install and start and use SoftChalk Create. Once you have completed the installation, please note you can start SoftChalk Create several ways from within your SoftChalk Cloud account or from your desktop shortcut.

For more details on the SoftChalk Create program, please see our <u>Video Tutorials</u> and <u>SoftChalk Create Guide</u>.

As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud. This guide gives steps on creating a simple lesson with SoftChalk Create.

For more details on using SoftChalk Create, please see the sections below as well as the <u>SoftChalk Create Guide</u>.

Install SoftChalk Create for Windows

Install SoftChalk Create for Macintosh

Start SoftChalk Create from Your Desktop Shortcut

Deregister Your Login from a Computer

**Uninstall SoftChalk Create** 

Start SoftChalk Create Within Your Cloud Account

Save Content to the Cloud – My Content

**Types of Content** 

**Privacy Options** 

Save a Learning Object or Quiz Group to the Cloud

Save a Lesson to the Cloud

Save Content to Your Files Area

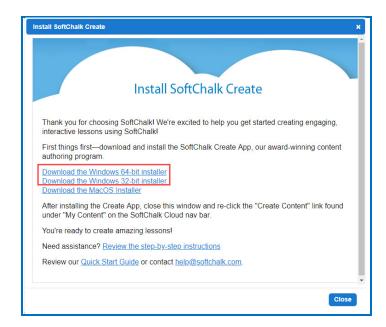
**Edit Your Content** 

#### **Install SoftChalk Create for Windows**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on My Content and select Create Content.



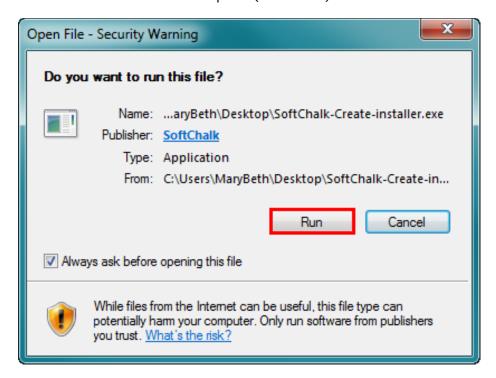
Click on the appropriate Windows download link (see below). Please be sure to let the download finish. The installation time is typically less than five minutes.



- 4. Open the folder where you downloaded your installer file. Typically, this folder is called **Downloads** on a Windows computer. The installer file is called **SoftChalk-Create-Cloud-11.exe**
- 5. Drag the installer file to your desktop and double-click on it (see below).



6. Click Run when the file first opens (see below).

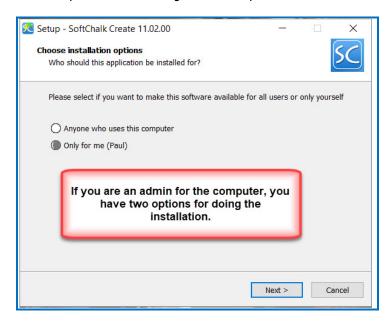


7. Click **Next** at the initial setup screen.

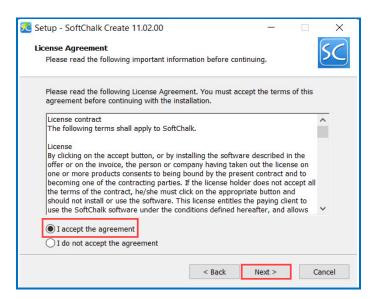


8. If you are an administrator, you have two options: 1) you can install SoftChalk Create for all users on the computer or 2) you can install SoftChalk Create for only your profile. Choose for whom the application should be installed and click **Next**. If you are an administrator for your computer and the first option is grayed out or you have trouble installing, right-click on the installer program on your desktop (blue SoftChalk icon) and choose **Run as Administrator**.

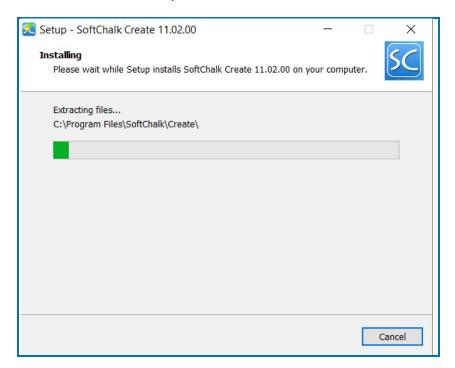
If you are NOT an administrator, you can only install for your user profile on the computer – the **Only for me** option. Click **Next**.



At the License Agreement screen, click I accept the agreement and click Next.



10. The application will begin installation and will be installed in C:\Users\USERNAME\AppData\Local\SoftChalk\Create. (If you are an admin installing for all users, the location would be C:\Program Files\SoftChalk\Create.)



11. Once you finish installing, you will see a shortcut on your desktop called **SoftChalk Create**.



- 12. You can start Create from the shortcut above. See the section <u>Start SoftChalk</u> <u>Create from Your Desktop Shortcut</u>. If you ever need to remove the login information from your computer, see the section <u>Deregister Your Login from Your Computer</u>.
- 13. You can also start Create from within your SoftChalk Cloud account. See the section <a href="Start SoftChalk Create Within Your Cloud Account">Start SoftChalk Create Within Your Cloud Account</a>.

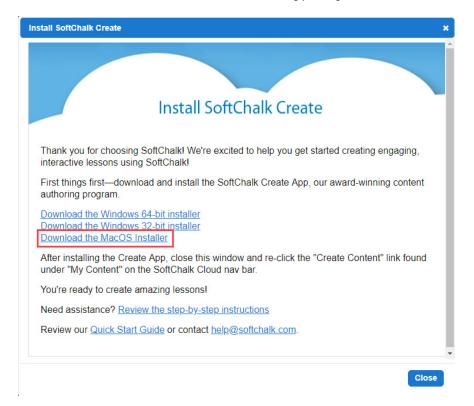
As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud. This guide gives steps on creating a simple lesson with SoftChalk Create.

#### **Install SoftChalk Create for Macintosh**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on My Content and select Create Content.



3. Click on the Mac download link (see below). Please be sure to let the download finish. The installation time is typically less than five minutes.



On your desktop, double-click on the SoftChalk-Create.dmg file (see below).



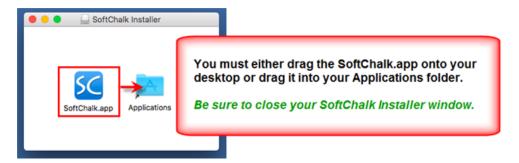
5. Double-click on the SoftChalk Installer icon (see below) and proceed to the next step.



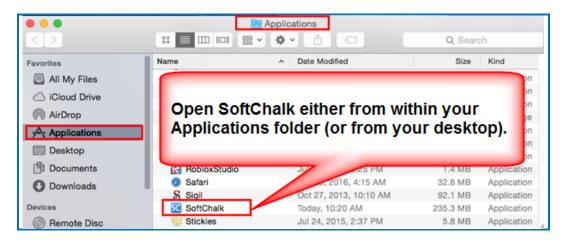
If you do NOT see the SoftChalk Installer icon above on your desktop, then see the solutions below:

- a. Please open your computer icon, typically Macintosh HD. Then look at the left-hand column under Devices and click on SoftChalk Installer and continue with Step 6 below.
- b. If you do NOT see the SoftChalk Installer icon under the **Devices** area, then you may be using a non-standard program to open .dmg files. Control-click on the SoftChalk-Create.dmg file. Choose **Open with** and make sure that **DiskI mageMounter.app** is the selected application.
- 6. You'll see the SoftChalk.app and the Applications folder (see below).

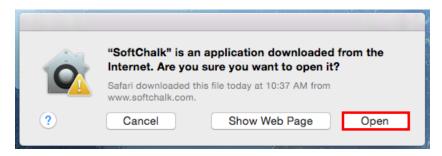
**IMPORTANT**: You must either drag the SoftChalk.app onto your desktop or drag it into your Applications folder. *Be sure to close your SoftChalk Installer window.* 



7. Open your Applications folder. Double-click on **SoftChalk** within your Applications folder (see below) or on your desktop (NOT within the SoftChalk Installer area shown previously).



8. Click **Open** at the screen asking if you want to open this application downloaded from the Internet (see below).



- 9. You can start Create from SoftChalk.app. See the section <u>Start SoftChalk</u> <u>Create from Your Desktop Shortcut</u>. If you ever need to remove the login information from your computer, see the section <u>Deregister Your Login from Your Computer</u>.
- 10. You can also start Create from within your SoftChalk Cloud account. See the section <a href="Start SoftChalk Create Within Your Cloud Account">Start SoftChalk Create Within Your Cloud Account</a>.

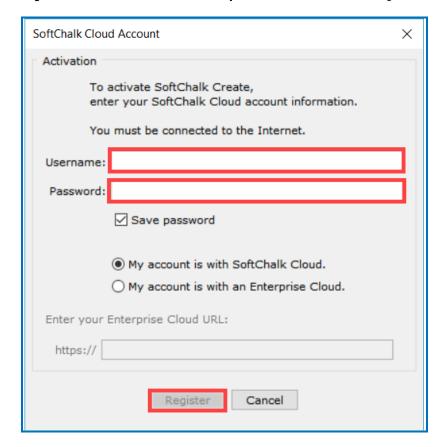
If you get an error *Unable to establish WebLaunchParams: 1 SoftChalk will close*, then you omitted the step of putting your SoftChalk.app into your Applications folder or dragging it onto your desktop. *Close your SoftChalk Installer window*. If you put it in your Applications folder, then start it from that folder. If you dragged it to your desktop, then start it from there. If the error persists, re-start your Macintosh and double-click on SoftChalk.app.

As mentioned previously, we have a <u>SoftChalk Cloud Quick Start Guide</u> to help you quickly get started using SoftChalk Cloud. This guide gives steps on creating a simple lesson with SoftChalk Create.

### Start SoftChalk Create from Your Desktop Shortcut

- 1. Double-click on the SoftChalk Create shortcut on your desktop.
- 2. The first time you use the SoftChalk Create desktop shortcut, you will be required to register with your Cloud username and password. Once you fill in the information for your username and password, the **Register** button will become active.

**IMPORTANT**: If you have an *Enterprise Cloud account*, be sure to click **My account is with an Enterprise Cloud** and enter your URL.

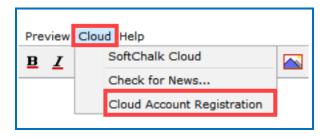


Once you activate Chalk Create with your Cloud account, you can work offline or online. For details on creating a SoftChalk lesson, please see our <u>Quick Tour Videos</u>.

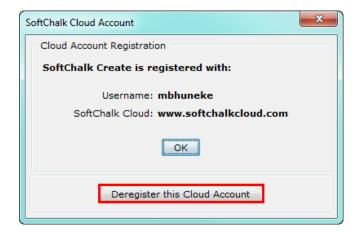
- In either case, you have the option to save your lessons to your local computer and then save them back to the Cloud later if you so choose.
- If you work online, you can open your Cloud lessons from the **File** menu, choosing **Open from SoftChalk Cloud**.
- If you work offline, certain features will not be available that require Internet access such as the Media Search tool.

# **Deregister Your Login from Your Computer**

- 1. If you ever need to *deregister your information from a certain computer*, please do the following:
  - Windows –Start the SoftChalk Create desktop shortcut.
  - Macintosh Start SoftChalk
- Under the Cloud menu at the top left of your screen, choose Cloud Account Registration. If you do NOT see the Cloud Account Registration option, then you started Create from within your Cloud account rather than from your desktop.



Click Deregister this Cloud Account. Then click OK at the confirmation screen asking if you want to remove the account login information from your computer.



If you ever need to *change the username and password* in your SoftChalk Create program, please:

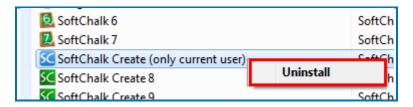
- Deregister your Cloud account with the computer (see the previous steps)
- Once you deregister the Cloud account, the empty registration screen will appear allowing you to enter a new username and password.

#### **Uninstall SoftChalk Create**

**IMPORTANT**: If you uninstall SoftChalk Create from your computer, be sure to first deregister your account from the computer. See the section <u>Deregister Your Login from Your Computer</u>.

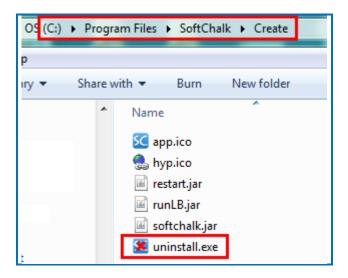
#### Windows - Uninstall for the Current User

- 1. Go to the Control Panel.
- 2. Select **Programs and Features**.
- 3. Right-click on **SoftChalk Create** and select **Uninstall**.



#### Windows - Admin - Uninstall for All Users

- 1. Go into the folder C:\Program Files\SoftChalk\Create
- 2. Run the file uninstall.exe



#### Macintosh

Drag the SoftChalk icon into the trash and empty the trash.

#### Start SoftChalk Create Within Your Cloud Account

#### Start a New Lesson

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Choose My Content / Create Content

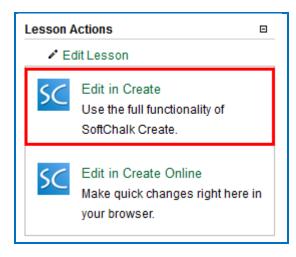


- Please note when you first start SoftChalk Create from your web browser, you
  will see a one-time message. See the section <u>Web Browsers One Time</u>
  <u>Message</u>.
- 4. Enter information for your lesson. For details on creating a SoftChalk lesson, please see our <u>Quick Tour Videos</u>.
- 5. Choose File/Save to SoftChalk Cloud.

#### **Edit an Existing Lesson**

If you have already saved a lesson to your Cloud account, you can quickly edit a particular lesson.

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Choose My Content / Lessons.
- 3. Click on the name of a lesson.
- 4. At the bottom right in the Lesson Actions area, click Edit Lesson / Edit in Create. Please note when you first start SoftChalk Create from your web browser, you will see a one-time message. See the section Web Browsers One Time Message.



#### Web Browsers - One Time Message

Once you complete the installation, the first time you click on **My Content / Create Content** or the Edit Lesson link mentioned above, you will get the following screens in your browser. **By telling the browser to remember your choice, you will only get this screen once.** 

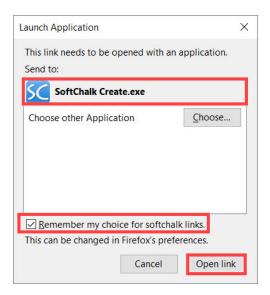
#### **Chrome**

Select Remember my choice for all links of this type and click Launch Application.



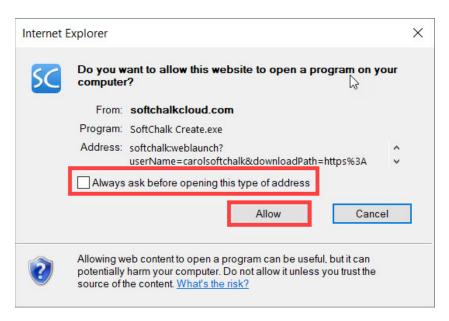
#### **Firefox**

Select Choose. Locate SoftChalk Create.exe on your computer (C:\Program Files\SoftChalk\Create). Select Remember my choice for all links of this type and click Open Link.



#### **Internet Explorer**

De-select Always ask before opening this type of address and click Allow.



#### Safari

Select Open.



# Save Content to the Cloud – My Content

As you produce content with SoftChalk Create, you can save your content locally on your computer or within your <u>SoftChalk Cloud</u> account (or have your content in both places). For instance, you may choose to save your content on your computer and then save it to SoftChalk Cloud. At any time, you can download your content from SoftChalk Cloud.

There are many advantages of saving your content within your <u>SoftChalk Cloud</u> account:

- You have automatic backups and you can go back to five previous versions of your item. See the section <u>Select a Previous Version of Your Content</u>.
- Your content is available within the Cloud, so you can log into your account and work on it anywhere.
- You can easily collaborate with other instructors. See the section <u>Collaborate</u> with Other Instructors on SoftChalk Lessons.
- You can update your lesson in one place but post a link to your lesson in many places. See the sections <u>Copy the Hyperlink for Your Lesson</u> or <u>Copy the LTI Link for Your Lesson</u>.

For instructions on how to save to the Cloud, see the sections:

Save a Learning Object or Quiz Group to the Cloud

Save a Lesson to the Cloud

When you save your content in your <u>SoftChalk Cloud</u> account, the content goes into your **My Content** area. (If **My Content** is disabled, be sure to log into your <u>SoftChalk Cloud</u> account.) See the next section <u>Types of Content</u> for an explanation of the different sections under **My Content**.

# **Types of Content**

With <u>SoftChalk Create</u>, you can develop content that you save in SoftChalk Cloud in the **My Content** area.



You can develop learning objects (also referred to as activities), quiz groups and lessons. You can also insert media such as images and into a lesson and then save that content to your <a href="SoftChalk Cloud">SoftChalk Cloud</a> account under <a href="My Content/Files">My Content/Files</a> (see the section <a href="Save Content to Files">Save Content to Files</a>). See the following table for a summary of the types of content you can have in your <a href="SoftChalk Cloud">SoftChalk Cloud</a> account and where this content is stored. For more instructions on using <a href="SoftChalk Create">SoftChalk Create</a> to develop content, see the <a href="SoftChalk Create Guide">SoftChalk Create</a> Guide and the <a href="Getting Started">Getting Started</a> section within this guide.

#### **Types of Content Summary**

Content Type	Description	Storage Location
Learning Object (also referred to as an Activity)	In SoftChalk Create: (Top Menu) Insert/Activity Ex. Sequencing, Crossword, Flashcard, Labeling an Image, Hot Spot, etc.	Within SoftChalk Create, right-click on the item and choose Save to SoftChalk Cloud: My Content/Learning Objects.
Quiz Group	In <u>SoftChalk Create</u> (Top Menu): <b>Insert/Quiz</b> <b>Group)</b> Ex. True/False, Multiple Choice, Short Answer, etc.	(same as learning object - see above)
Lesson	In <u>SoftChalk Create</u> : Enter or copy text, insert activities or quiz groups. Choose <b>File/Save</b> .	Default location in SoftChalk Cloud: My Content/Lessons
Polls	See the section Polls.	In SoftChalk Cloud: My Content/Polls

Ratings	See the section <u>Ratings</u> .	In SoftChalk Cloud: My Content/Ratings
Files	There are three ways to save files to your SoftChalk Cloud account. See the section Save Content to Files.	In <u>SoftChalk Cloud</u> : My Content/Files

# **Privacy Options**

When you save your content into your <u>SoftChalk Cloud</u> account, you have three privacy options. You designate the privacy option once you save your content within your <u>SoftChalk Cloud</u> account (see the next sections <u>Save a Learning Object or Quiz Group to the Cloud</u> and <u>Save a Lesson to the Cloud</u>). You can resave your lesson with a different privacy option. Or you can edit the property in the Cloud - see the section <u>View</u>, <u>Edit Properties and Delete Your Content</u>.

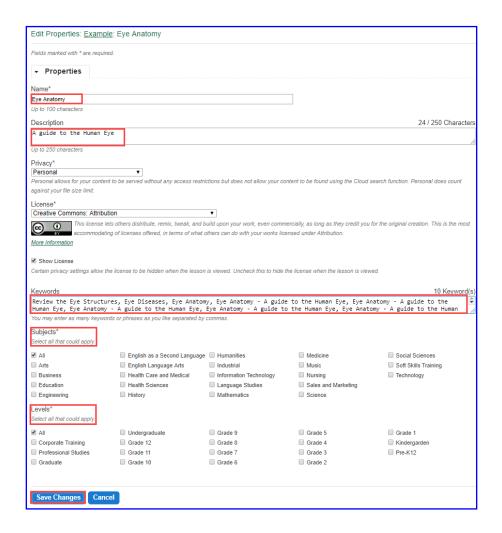
Privacy Option	Description
Public	Anyone can find your item in the <u>SoftChalk Share</u> content repository and copy the Embed code or Hyperlink for it and/or copy your content to modify it. If you make your content public, see the next section <u>Assign Metadata to Public Content</u> .
	You can attach a Creative Commons license to your content (see the section <a href="Creative Commons Licenses">Creative Commons Licenses</a> ).
Private	The item is NOT searchable in the <u>SoftChalk Share</u> content repository. (You, however, can find the Embed code or Hyperlink and pass it out to students or colleagues within a learning management system or outside a learning management system.)
No Access	There is no hyperlink or embed code for your item. Only you (or others who share access to your content folders) can view or edit the item.

#### **Assign Metadata to Cloud Content**

You can enter a description, subject and education level for your item or lesson.

- 1. Log into your SoftChalk Cloud account.
- 2. Go to My Content
- 3. Click on Lessons
- 4. Select the hyperlinked lesson name to assign the metadata
- Add a description. We also recommend that you enter keywords so that your content can be found in the <u>SoftChalk Share</u> Search Repository field where users search for content.
- 6. Select one or more Subjects and

#### Education Levels and click Save Changes



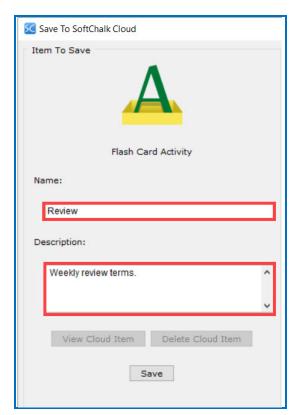
## Save a Learning Object or Quiz Group to the Cloud

(If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud.</u>)

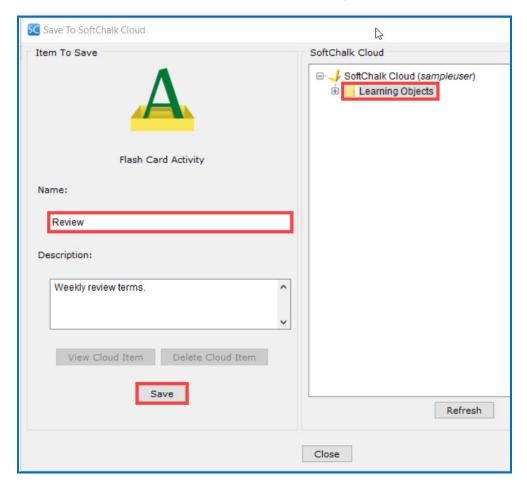
- 1. Create a SoftChalk Cloud account (see the section Create an Account).
- 2. Start <u>SoftChalk Create</u> and choose **File/New**. (For details on using SoftChalk Create, see the <u>SoftChalk Create Guide</u>.)
- 3. Create an activity (Insert/Activity/[select an Activity]) or Quiz Group or Insert/Quiz Group) Click OK after entering your information.
- 4. Right-click on the Activity or Quiz Group and choose **Save to SoftChalk Cloud.**



5. Complete the information about the Activity or Quiz Group.



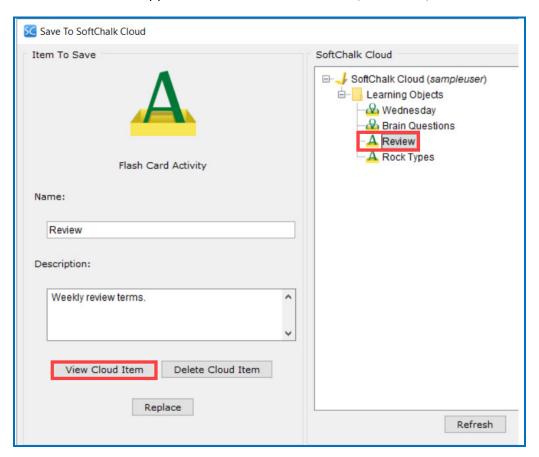
6. At the right, select a folder to put your item into. Then click **Save**. (To create folders in <u>SoftChalk Cloud</u>, see the section <u>Manage Your Content</u>.)



7. Click **Save** at the bottom of the screen. If **Save** is disabled, be sure to select a folder at the right.

IMPORTANT: If you have error messages saving your activity or quiz group, please see the FAQ When I try to save a lesson or learning object to SoftChalk Cloud, I get a message "Error uploading package. Extraction failed" and "uploaded=false." What should I do?

8. After the item is saved, select your saved item. Click **View Cloud Item** to view the item as it appears in the <u>SoftChalk Cloud</u> (see below).



- 9. Your item should appear in your default web browser.
- 10. Close your browser window.
- 11. In SoftChalk Create, click Close to return to your main editing window.
- 12. To edit the item you saved, see the section Edit Your Content.
- 13. To copy the hyperlink for the item you just saved, see the section <u>Copy the Hyperlink for Your Learning Object or Quiz Group</u>.

#### Save a Lesson to the Cloud

(To save a single activity or quiz group rather than a lesson, see the previous section Save a Learning Object or Quiz Group to the Cloud.)

(If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud.</u>)

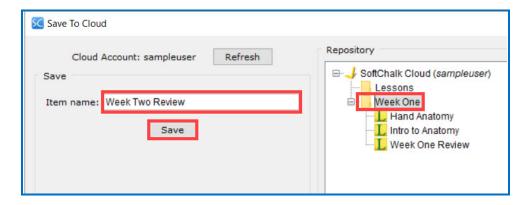
- 1. Start <u>SoftChalk Create</u> and open or create a new lesson. (Within SoftChalk Create, choose **File/New** or **File/Open**.)
- 2. Choose File/Save to SoftChalk Cloud.



3. On the **Save to Cloud** screen, enter a name for your lesson.

Be sure to select at folder at the right so that your Save button is enabled.

#### Click Save.



4. You will get a window that your lesson was saved. Click **OK**.

**IMPORTANT**: If you have error messages saving your lesson, please see the FAQ When I try to save a lesson or learning object to SoftChalk Cloud, I get a message "Error uploading package. Extraction failed" and "uploaded=false." What should I do?



- To get a Hyperlink for the item you just saved, see the sections <u>Copy the Hyperlink for Your Lesson</u> or <u>Copy the LTI Link for Your Lesson</u>. If you are interested in *tracking student scores* for this lesson, see the section <u>Track Student Scores WITHIN Your LMS (ScoreCenter and LTI)</u> or <u>Track Student Scores OUTSIDE an LMS (ScoreCenter)</u>.
- 2. To edit your lesson, see the section <u>Edit a Lesson</u>.

#### **Save Content to Your Files Area**

There are two ways to get content into your Files area of your SoftChalk Cloud account:

- 1) Within your Cloud Account: Upload Files
- 2) Within SoftChalk Create: Save a Single File to SoftChalk Cloud

If you have a lot of files to save, you may want to use the first way below.

#### Within Your Cloud Account: Upload Files

See the section Upload Files.

#### Within SoftChalk Create: Save a Single File to SoftChalk Cloud

In a <u>SoftChalk Create</u> lesson you can insert content into your lesson, save it to SoftChalk Cloud and re-use it later.

- 1. Within your SoftChalk lesson, from the **Insert** menu at the top choose:
  - Image
  - Hyperlink to a website (choose some text to hyperlink)
  - Hyperlink to a file (choose some text to hyperlink)
  - Media (audio, video)
  - Widget
  - Equation
- 2. Enter information for your item and click **OK** to return to the main editing window.
- 3. Right-click on the item you inserted and choose Save to SoftChalk Cloud.
- 4. Type a name for your item and click **Save**.
- 5. Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).

6. Click My Content/Files. You will see the items you saved.



7. To use an item from **Files** in a SoftChalk lesson, open the lesson. Then choose SoftChalk Cloud item. Select your item and click **Insert**.

#### **Edit Your Content**

#### Modify a Learning Object or Quiz Group

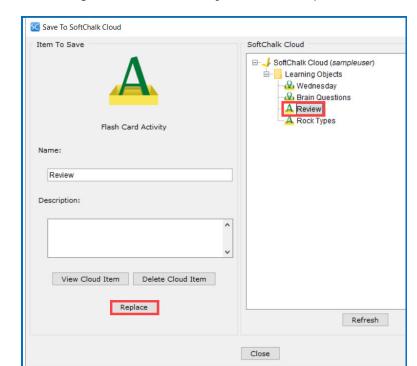
If you have the original learning object (activity) or quiz group in a lesson, follow the steps below. (If you do NOT have the original item in a lesson, see the next section <a href="Insert and Modify a Learning Object or Quiz Group">Insert and Modify a Learning Object or Quiz Group</a>).

1. Open the lesson with the item. Right-click on the activity or quiz group and choose **Modify Activity** or **Modify Quiz Group**.



- 2. After making changes to the item, click **OK** to return to the main editing window of SoftChalk Create.
- 3. Right-click on the item and choose Save to SoftChalk Cloud.





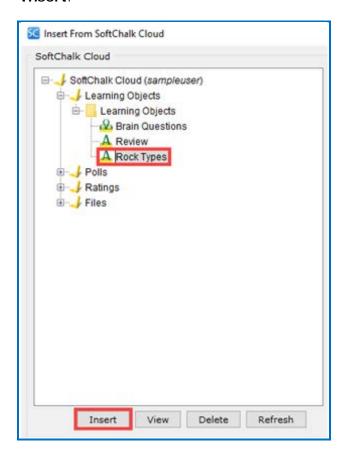
4. At the right, select the item you want to replace and click **Replace**.

## Insert and Modify a Learning Object or Quiz Group

If you do NOT have the original learning object (activity) or quiz group in a lesson, then you can insert the learning object from SoftChalk Cloud into a lesson, modify and re-save it (see the steps below).

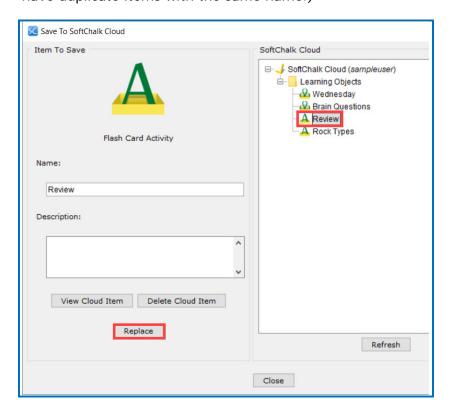
- 1. Start SoftChalk Create (see the section SoftChalk Create).
- 2. Choose Insert/SoftChalk Cloud Item.

3. Open your **Learning Objects** folder. Open the folder that contains the learning object you want to modify. Select the learning object and click **Insert**.



- 4. Within SoftChalk Create, right-click on the activity and choose **Modify Activity**. Make changes and click **OK** or **Finish** to return to the main editing window of SoftChalk Create.
- 5. Within SoftChalk Create, right-click on the activity and choose **Save to SoftChalk Cloud**.

6. **IMPORTANT**: Select the item that you want to replace. Click **Replace** to save your changes. (If you don't select an item to replace, you will have duplicate items with the same name.)



#### **Edit a Lesson**

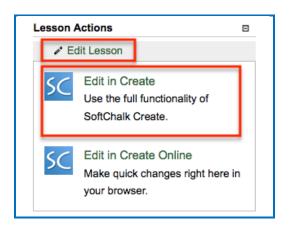
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Choose My Content/Lessons.



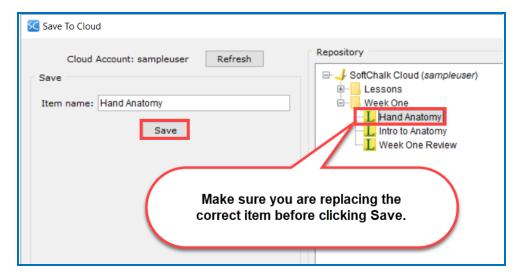
3. Click on the name of a lesson you want to edit.



4. Scroll down to the **Lesson Actions** area and click **Edit Lesson / Edit in Create**. For more information on editing directly in the browser, see the next section <u>Create Online</u>.



- Within SoftChalk Create, make your changes. (You can click the Save icon to save your lesson temporarily to your local computer.) Then choose File/Save to SoftChalk Cloud. For more on saving, see the section <u>Save Content to</u> <u>the Cloud – My Content</u>.
- 6. Look at the right of your screen and make sure that the lesson you want to replace is selected. Then click **Save**.



## **Create Online**

Create Online is a feature which allows you to make basic lesson edits directly in your browser. In Create Online, you can add or edit text, apply text formatting and insert bookmarks, hyperlinks, iFrames and tables. You can also insert a URL to an image as well as modify the properties for an existing image.

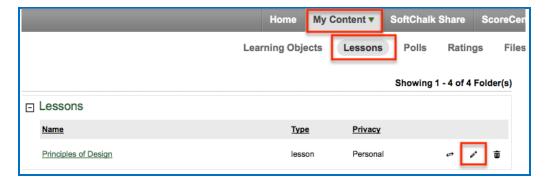
There are two ways to edit a lesson in Create Online:

- From the Lessons page
- From the Lesson details page

In addition to reading the sections below, please be sure to see the section <u>Notes</u> about <u>Using Create Online</u>.

## **Access Create Online from the Lessons Page**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click My Content/Lessons.
- 3. Click the pencil icon to edit the lesson in Create Online.

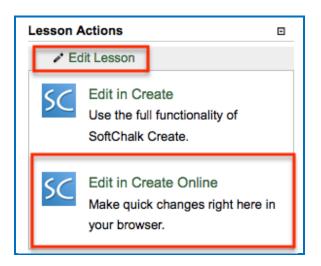


# Access Create Online from the Lesson Details Page

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click My Content/Lessons.



3. At the right under the **Lesson Actions** menu, click **Edit Lesson / Edit in Create Online**.



## **Edit a Lesson in Create Online**

- 1. Access an existing lesson in Create Online (see the previous two sections).
- 2. Use the tools in the toolbar to make your edits.



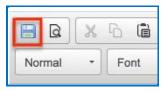
3. Roll your mouse over a tool to see a tooltip for that tool (see some examples below).



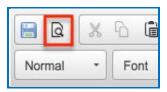
Tool	Details
=	Horizontal Rule
⊨	Page Break
	iFrame
•	Text Color
<b>-</b>	Text Background Color
Source	View HTML Source
HTTE	Remove Formatting

#### Save a Lesson in Create Online

1. Click the disk icon to save your lesson to the Cloud.



2. Click the Save and Preview icon to save your lesson to the Cloud and preview it in a new tab in your browser (be sure to allow pop-ups in your browser in order to preview the lesson).

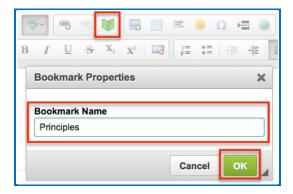


## Internal Links (Bookmarks) in Create Online

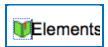
You can create a link from one part of your lesson to another. For instance, you may be on page 5 of your lesson and want to reference information on page 2. In this case, you create a bookmark on page 2 and then insert a hyperlink to that bookmark on page 5. See the steps below for details.

#### Insert a Bookmark

- 1. Click where you want your bookmark to be placed. (If you select text, the bookmark will be placed before the first character of your selected text).
- 2. Choose the **Bookmark** tool in the toolbar.
- 3. Type a name for your bookmark.



- 4. Click **OK** to return to your main editing window.
- 5. Notice the bookmark icon in your lesson.

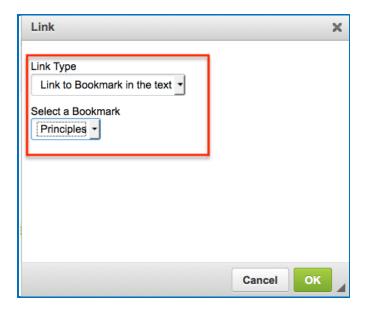


#### Link to a Bookmark

- 1. Select some text.
- 2. Choose the Link tool in the toolbar.



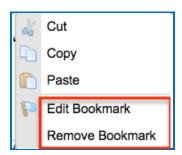
3. From the dropdown Link Type menu, select **Link to Bookmark in the text**. From the dropdown **Select a Bookmark** menu; select your bookmark.



4. Click **OK** to return to your main editing window.

#### Modify or Remove a Bookmark

- 1. Right-click on the bookmark icon.
- 2. Choose Edit Bookmark or Remove Bookmark.



## **Open in Create Link**

If your device and browser support the ability to open SoftChalk Create from your browser, you will see an Open in Create link.

If you click this link, your lesson will be saved to the Cloud, Create Online will be closed (you'll return to your lesson details page) and SoftChalk Create will launch with your lesson open.

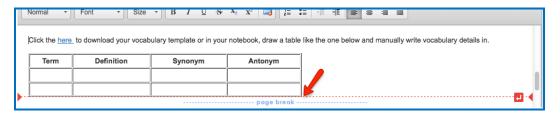
If you are using Safari, this link will not appear. To edit your lesson in SoftChalk Create using a Windows or Macintosh computer, you may install a desktop icon to launch SoftChalk Create. See the sections <a href="Install SoftChalk Create for Windows">Install SoftChalk Create for Windows</a> or <a href="Install SoftChalk Create for Macintosh">Install SoftChalk Create for Macintosh</a>. (Also, if you are using an iPad, this link will not appear. You will need a Windows or Macintosh computer to use SoftChalk Create.)



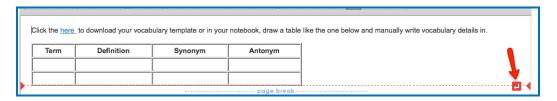
## Insert a Paragraph Break After a Table in Create Online

When editing a lesson in Create Online, you may insert a paragraph break after a table by following the steps below.

1. Hover your mouse at the bottom of the table. A dotted red line will appear indicating placement of a paragraph break.



2. Click the paragraph icon to insert the paragraph break.



(Please be sure to see the next page for miscellaneous notes on using Create Online.)

## **Notes About Using Create Online**

- As mentioned earlier, Create Online is a feature which allows you to make basic lesson edits directly in your browser.
- Theme colors that were applied in SoftChalk Create will not appear in headings and tables, etc. when editing in Create Online. (At this time, lesson styles cannot be applied using Create Online.) The styles are retained, however, and will be visible when previewing the lesson in your browser.
- If you create a table using Create Online, initially it will appear with black colors. Later, you can modify the table in SoftChalk Create to use the styled table feature to match the theme for your lesson - see the section <u>Start</u> <u>SoftChalk Create</u>.
- Do not copy and paste QuizPoppers, Quiz Groups and Activities from one lesson to another. They each have identifying ID numbers specific to a lesson. If you open your lesson in SoftChalk Create, you can save an Activity or Quiz Group to your Learning Objects in your Cloud account and then insert that object in another lesson using SoftChalk Create. For details, see the section Save a Learning Object or Quiz Group to the Cloud.
- For lessons that were created in SoftChalk Create 9, you can make edits in Create Online and save. At that point, the lesson is a Create 11 lesson and will no longer be editable in Create 9 (just like other Create 11 lessons).

- Lessons created in SoftChalk Create version 8 or earlier cannot be opened in Create Online. (You can open and save these lessons using the version 10 of SoftChalk Create and then they will be editable with Create Online.Please reach out to <u>support</u> if there are any questions.)
- You can edit a lesson in Create Online and then edit it in SoftChalk Create and vice-versa. Just be sure to save your changes wherever you are working and close out the program you are *not* using to avoid confusion.
- While we do not recommend opening the same lesson in multiple tabs in Create Online, you can open multiple lessons in Create Online each in a different browser tab.

# **Manage Content**

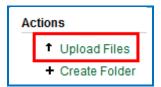
## **Upload Files**

You can upload files directly from within your SoftChalk Cloud account. You can upload individual files or you can upload complex files (i.e. a .zip package of files) that you created in a program like Camtasia or Articulate.

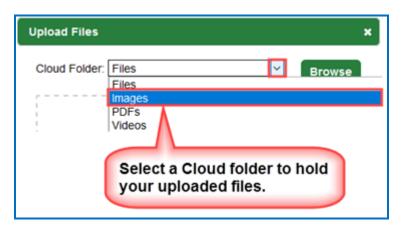
Once you upload a file or .zip package, you can use the SoftChalk Create program (see the section <u>Start SoftChalk Create</u>) to reference this file or .zip package in a lesson or multiple lessons. Within Create, you would choose **Insert/SoftChalk Cloud Item**.

If you need to update the file or .zip package, you can update it in one place in your Cloud **Files/Upload** files area. Below are the steps for putting files in your SoftChalk Cloud account. (For information on replacing a file or .zip package, see the section Replace a File.)

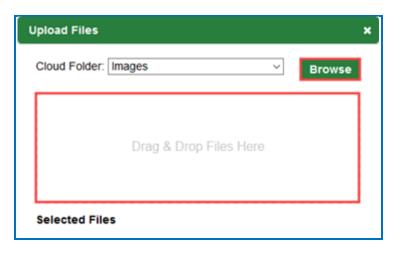
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Select My Content/Files.
- 3. At the right under **Actions**, click **Upload Files**.



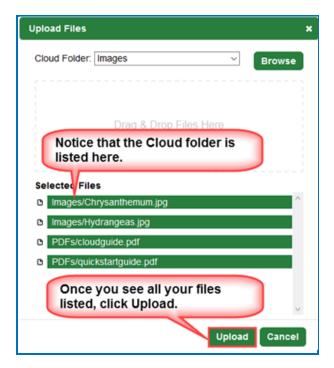
4. Under **Cloud Folder**, select the folder into which you want to upload your files.



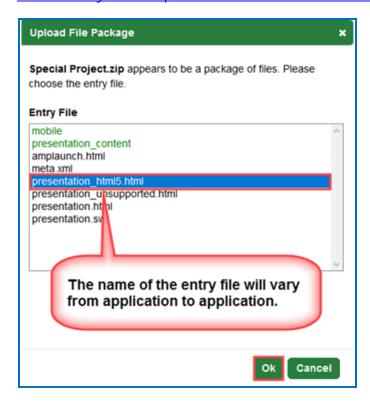
- 5. Once you've selected a destination folder, you can either:
  - a. Click **Browse** to select your file(s) from your local computer. Select your file(s) and click **Open**.
     OR
  - b. Drag your file(s) into the **Drag & Drop Files Here** area.
     IMPORTANT: If you choose to drag your files, be sure to drag them into the **Drag & Drop Files Here** area and NOT outside this area.



6. Notice you can select one Cloud folder, select files for that folder and then select another Cloud folder and select files for that folder. Once your files have been selected, click **Upload**. Once your files are uploaded, click **OK** to exit the **Upload Files** window. (If you upload a .zip file, see the next step.)



7. If you are uploading a .zip file, then be sure to select an entry file for your packaged file. For instance, if you were uploading a .zip file created with Articulate Presenter, you would select the *presentation\_html5.html file*. Then click **OK**. If you do not see a list of files, please see our FAQ <u>I am having a problem uploading my complex files (i.e. .zip file) using the Cloud My Content / My Files / Upload Files feature. What should I do?</u>

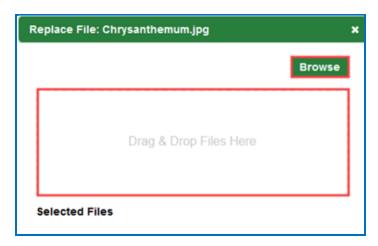


## Replace a File

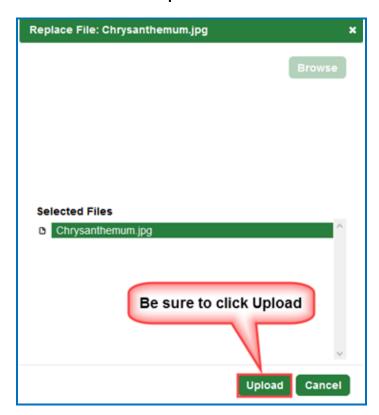
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click My Content/Files.
- 3. Open up the folder that contains the item you want to replace.
- 4. Click the replace icon.



- 5. You have two ways to select a file. You can either:
  - a. Click **Browse** to select your file from your local computer. Select your file and click **Open**.
     OR
  - b. Drag your file into the **Drag & Drop Files Here** area.
     IMPORTANT: If you choose to drag your file, be sure to drag it into the **Drag & Drop Files Here** area and NOT outside this area.



6. **IMPORTANT**: Be sure to select a file with the same filename that you want to replace. Once your file has been selected, be sure to click **Upload**. Then click **OK** to exit the **Replace File** window.

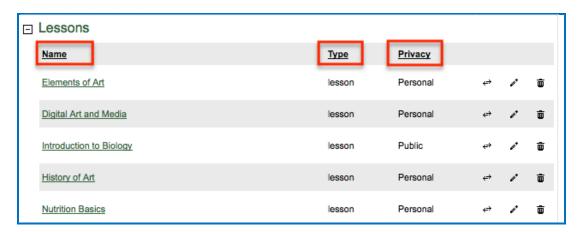


#### **Sort Columns**

You can sort columns within any area of <u>SoftChalk Cloud</u> by *clicking on any column heading name*.

Please note that if you have the grabber hand icon , then you can click a column to sort on that column. You get this icon by moving over the name of the column. Notice that you can sort by ascending or descending order.

(If you have the cross icon , then you can drag to move items – see the next section Re-arrange Content by Dragging.)



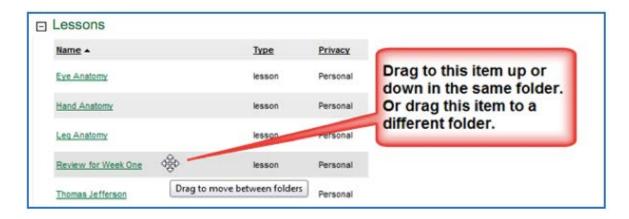
## Re-arrange Content by Dragging

There are two methods to change the order of your items – dragging (see below) and sorting alphabetically (see the next section Re-arrange Content by Sorting Alphabetically.)

You can re-arrange both the order of folders and the order of items within a folder by dragging with one exception. If you are in a section within the **My Content area**, *you cannot move a folder ABOVE the initial folder*. In other words, you cannot move a folder ABOVE the My Learning Objects folder, the My Lessons & Courses folder, the My Polls folder, the My Ratings folder or the My Files folder.

Move your cursor over the name of your item. When you get the cross icon drag up or down to change the order of your items.





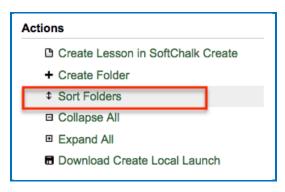


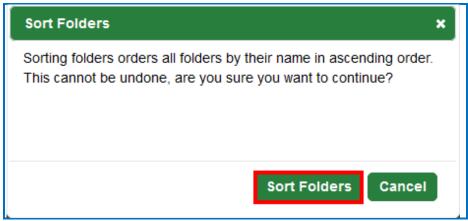
## Re-arrange Content by Sorting Alphabetically

You can quickly sort by Name. For instance, in the **My Content/My Lessons & Courses** area under the **Actions** menu at the right (see below), click **Sort Folders**. Click **Sort Folders** at the confirmation screen.

(As mentioned previously, other areas besides **My Lessons & Courses** within <u>SoftChalk Cloud</u> may have a **Sort** option under the **Actions** menu at the right.)

If you sort by name, afterwards you can drag and change the order using the previous method (Re-arrange Content by Dragging).





#### Select a Previous Version of Your Content

As mentioned previously, within <u>SoftChalk Create</u> you can save your SoftChalk content (either a lesson, activities or quiz group) to <u>SoftChalk Cloud</u>.

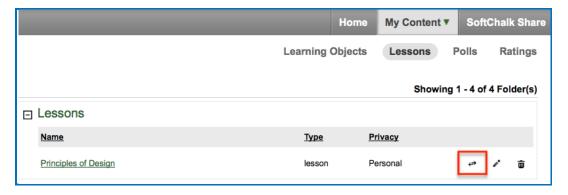
You can replace your item, but <u>SoftChalk Cloud</u> remembers your previous five versions of the item.

By default, the last version you save is your current version. By "current version" we mean the version that is available when:

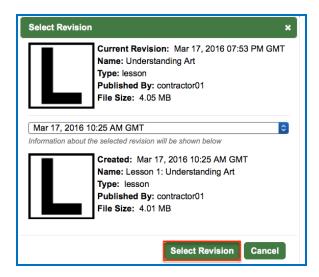
- Accessing the content with an embed code, hyperlink or LTI hyperlink.
- Clicking on the name of the item within the **My Content** area.
- Opening the item within the <u>SoftChalk Create</u> File/Open from SoftChalk Cloud.

With a SoftChalk Cloud Account (or free 30-day trial SoftChalk account), however, you can select a previous version as your current version. (The instructions below show changing the version of a lesson but the same steps apply to changing the version of a Learning Object (My Content/Learning Objects).

- 1. Log into your SoftChalk Cloud account (see the section Log into Your Account).
- 2. Click the My Content/Lessons.
- 3. Locate your item and click the **Select Revision** icon for it.



4. The **Current Revision** is listed at the top. Select a different revision from the dropdown menu. Click **Select Revision** to save your change.



### View, Edit Properties and Delete Your Content

After you save an item, you can view, edit properties for your item or delete your item from the <u>SoftChalk Cloud</u>. (The steps below apply to Lessons as well as Learning Objects.) *Please note the following IMPORTANT comment concerning editing the properties for your items*.

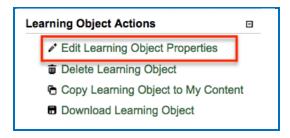
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 2. Click My Content/Learning Objects.



3. Under the Name column, locate your learning object and click on its link to view it. When viewing it, you are seeing and using the learning object as other users would view it. Once you click on the link (see below), you can also click Preview to view the learning object in a new window.



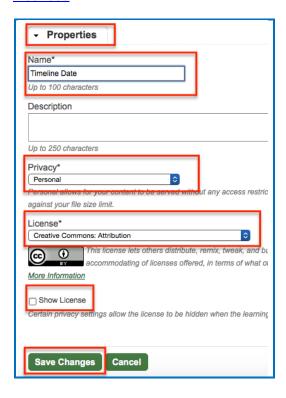
4. At the right under **Learning Object Actions**, click **Editing Learning Object Properties**.



- 5. **IMPORTANT**: Notice when you are editing properties, you are editing the information associated with the learning object and NOT the learning object itself. *To edit the learning object itself, you must use SoftChalk Create.* (See the section <u>Edit Your Content</u>.)
- IMPORTANT: When you edit the information for a learning object, be sure to click Save Changes (at the top or bottom of your screen – see below).



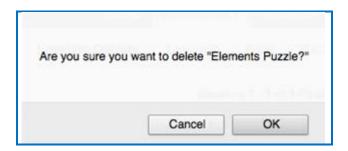
On the Edit Properties screen, you can edit the Name, Description,
 Privacy access and License information. For details on privacy options and
 licensing options, see the sections Privacy Options and Creative Commons
 Licenses.



8. To *delete a learning object*, click the **trashcan** for the learning object.



9. Click **OK** at the confirmation screen.



#### **Restore Deleted Items**

If you have accidentally deleted an item, it is easily recoverable by using the **Deleted Items** section under the **My Content** area of your SoftChalk Cloud account.



You will see any lesson, learning object, poll or file you have deleted within the past 30 days listed here. Once you find the lesson you would like to restore please select the **circular arrows** button shown below.



#### If you restore a:

- Lesson it will be restored to your My Content/Lessons /Lessons area.
- File it will be restored to your My Content/Files /Files area.
- Learning Object it will be restored to your **My Content/Learning Objects** area.

## Deliver a SoftChalk Lesson to Your Students

#### **Overview**

If you want to track scores, see the sections:

Track Student Scores WITHIN Your LMS (ScoreCenter and LTI)

or <u>Track Student Scores OUTSIDE an LMS (ScoreCenter)</u> **BEFORE** you copy the Hyperlink or LTI Link to your lesson.

As previously mentioned, the advantage of putting your lessons into your <u>SoftChalk Cloud</u> account is that you can link to your lesson in multiple places. For example, let's say you are using the same lesson in multiple courses or the same lesson in multiple learning management systems. You would:

- o Create a lesson with <u>SoftChalk Create</u> and save it in <u>SoftChalk Cloud</u>.
- [If you are using the ScoreCenter feature within your <u>SoftChalk Cloud</u> account to collect student scores, be sure to set up your ScoreCenter first. See the section <u>Track Student Scores OUTSIDE an LMS</u> (<u>ScoreCenter</u>)]
- Copy the Hyperlink for your lesson or the LTI Link if you are integrating the lesson with your learning management system gradebook.
- Paste the Hyperlink or LTI Link in your courses. (Pasting in the LTI Link is NOT the same process as pasting in a plain hyperlink. See the section Learning Management System Guides.)
- When you update the lesson in <u>SoftChalk Cloud</u>, the lesson will update in your multiple courses and learning management systems because you are using Hyperlinks or LTI Links.

To copy the Embed Code, Hyperlink or LTI Link for your lesson, see the next sections Copy the Hyperlink for Your Learning Object or Quiz Group, Copy the Hyperlink for Your Lesson and Copy the LTI Link for Your Lesson.

If you decide not to link to your lessons in your <u>SoftChalk Cloud</u> account, there are other options to package and deliver your lessons. For details, see the section **Deliver a Lesson to Your Students** in the <u>SoftChalk Create Guide</u>. (Emailing a lesson packaged as a .zip file to your students is NOT supported.)

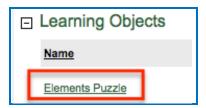
## Copy the Hyperlink for Your Learning Object or Quiz Group

You can copy a hyperlink for a single learning object or quiz group. (You won't be able to track scores with a hyperlink for individual learning objects or quiz groups; think of these items as practice for your students.)

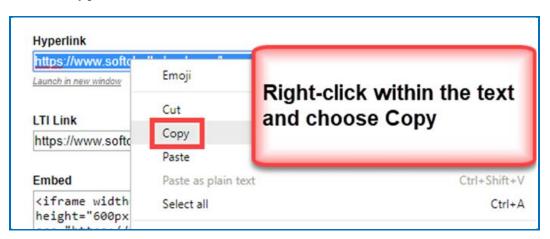
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click My Content/Learning Objects.



3. Click on the name of a learning object.



4. Scroll down. At the bottom right, right-click within the **Hyperlink** field and choose **Copy**.



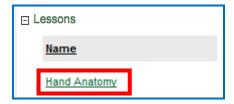
## Copy the Hyperlink for Your Lesson

If you want to post a practice lesson for your students or if you want to track student scores WITHOUT an LMS using the ScoreCenter feature inside your <a href="SoftChalk Cloud">SoftChalk Cloud</a> account, then copy the Hyperlink.

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click My Content/Lessons.

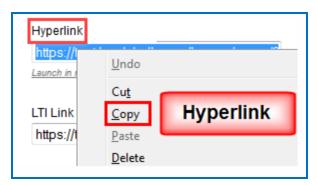


3. Click on the name of a lesson.



4. Scroll down. At the bottom right, right-click within the **Hyperlink** field and choose **Copy**.

**IMPORTANT**: See the previous page on the difference between a Hyperlink and an LTI Link.



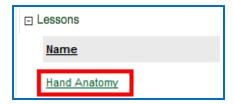
## Copy the LTI Link for Your Lesson

If you plan to have grades from your lesson go into the gradebook for your learning management system, copy the *LTI Link* and paste that into your course(s) in your learning management system. (Pasting in the LTI hyperlink is NOT the same process as putting in a plain hyperlink. See the section <a href="Learning Management System">Learning Management System</a> Guides.) <a href="IMPORTANT">IMPORTANT</a>: Check with your learning management system administrator that your learning management system has been set up to accept the LTI integration with SoftChalk Cloud.

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click My Content/Lessons.



3. Click on the name of a lesson.



 Scroll down. At the bottom right, right-click within the LTI Link field and choose Copy. (You will NOT see the LTI Link if the privacy option for your lesson is public or no access. See the sections <u>Privacy Options</u> and <u>View, Edit</u> <u>Properties and Delete Your Content</u>.)



# Track Student Scores WITHIN Your LMS (ScoreCenter and LTI)

Depending on your learning management system, there are different options to collect scores within your learning management system - see the next two sections – Explanation of ScoreCenter and LTI Features and Learning Management System Guides).

## **Explanation of ScoreCenter and LTI Feature**

The ScoreCenter and LTI feature is available for certain learning management systems (see the next section <u>Learning Management System Guides</u>). The ScoreCenter and LTI feature allows instructors to collect detailed scoring information from SoftChalk lessons within the gradebook area of the LMS. In order to use the LTI feature, learning management system administrators need to configure their lms to enable the LTI feature. (For details, see the next section <u>Learning Management System Guides</u>.) <u>IMPORTANT NOTE FOR LMS Administrators</u>: If you plan to use the LTI feature, you must have you must have <u>LTI 1.1 or higher</u>.

As an instructor, the LTI feature allows you to:

- Save lessons in your <u>SoftChalk Cloud</u> account
- Copy an LTI Link for a lesson (see the section <u>Copy the LTI Link for Your Lesson</u>). <u>IMPORTANT</u>: Be sure to copy the LTI Link (and NOT the Hyperlink).
- Paste the LTI hyperlink into your course(s) within your learning management system(s). (Pasting in the LTI Link is NOT the same process as pasting in a normal hyperlink. See the section <u>Learning Management System Guides</u>.)
- Set the properties for the lesson in your LMS. See the section <u>Learning</u>
   <u>Management System Guides</u>. For instance, you would set the grading method
   (first score, most recent score, highest score or average score). In other
   words, all the attempts are kept but you can determine how the grade is set
   for the lesson. You can also designate the number of attempts allowed
   (unlimited or a specific number).
- View and edit student scores within the LMS gradebook area. (This area links
  to the SoftChalk ScoreCenter. You can use all the features of the ScoreCenter
   see the next section <u>Learning Management System Guides</u> for a guide to
  your learning management system.)
- Students can view their scores as they normally would within your LMS.
- Update the lessons in one place. (Replace the lesson within your <u>SoftChalk</u> <u>Cloud</u> account see the section <u>Edit a Lesson</u>.) The content updates in your course(s) and learning management system(s) because you have an LTI link to it.

## **Learning Management Systems Guides**

See the previous section Explanation of ScoreCenter and LTI for details about LTI.

(Even if your learning management system does not support LTI, you can still collect student scores using the ScoreCenter feature within your <u>SoftChalk Cloud</u> account. You can download these scores in a spreadsheet format. See the sections <u>Track</u> <u>Student Scores OUTSIDE an LMS (ScoreCenter)</u> and <u>Download Student Scores</u>.

To view the guide for your LMS, click the link in the table below.

If you are a Blackboard administrator and your instructors will only be using SoftChalk Create within their SoftChalk Cloud accounts (and NOT the desktop version of SoftChalk), then please see the <u>Blackboard and SoftChalk Cloud Integration</u> <u>Guide</u>. This guide contains instructions for both instructors and the Blackboard administrator.

If you are a Blackboard administrator and your instructors will be using BOTH the SoftChalk Create in their SoftChalk Cloud accounts and the desktop version of SoftChalk, see the <u>Blackboard and SoftChalk Cloud Integration Guide</u> and the <u>Blackboard Administrator Guide</u>.

Links to Guide	
Blackboard and SoftChalk Cloud Integration Guide	
Blackboard and SoftChalk Desktop Integration Guide Blackboard Administrator Guide	
BrainHoney	
Canvas (Instructure)	
BrightSpace by D2L (Desire to Learn)	
Jenzaber eLearning	
Moodle	
Schoology	

# Track Student Scores OUTSIDE an LMS (ScoreCenter)

Below are links to all the ScoreCenter topics:

(See also a previous section: Save Content to the Cloud - My Content)

**Overview** 

Create a ScoreCenter

**Properties** 

**Authentication** 

**Users** 

**Password** 

**IP Ranges** 

**Dates** 

**Share Results** 

**Tracked Lessons** 

Set a Grading Method for a Lesson

Set the Maximum Attempts for a Lesson

ScoreCenter Checklist

Modify a Tracked Lesson

View and Change Student Scores

View Student Scores for All Lessons in a ScoreCenter

View Student Scores for a Single Lesson

Complete All Attempts for a Lesson

View Detailed Information for Individual Students

Complete a Student Attempt / Re-open a Student Attempt

Clear a Student Attempt / Restore a Student Attempt

Change a Student Score

**Download Student Scores** 

Give Feedback to a Student

Edit a ScoreCenter

Archive a ScoreCenter

Using Essays with a ScoreCenter

Create the Essay Question and Assign Points

Read an Essay Submitted by a Student

Change the Score for the Lesson

#### **Overview**

If your institution does not have a learning management system, you may want to track student scores with the ScoreCenter feature within <a href="SoftChalk Cloud">SoftChalk Cloud</a>. (If your institution HAS a learning management system but it does NOT support the LTI feature (see below), you may also want to use the ScoreCenter feature within <a href="SoftChalk Cloud">SoftChalk Cloud</a>.) The ScoreCenter feature lets you collect detailed scoring information for students who take your SoftChalk lessons (developed in <a href="SoftChalk Create">SoftChalk Cloud</a> account, you can set up various ScoreCenters and designate lessons to be tracked (i.e. collect student scores from these lessons). You can choose to share this scoring information with other instructors as well as download these scores.

[If your institution HAS a learning management system that supports the LTI feature, then you can collect student scores WITHIN your learning management systems gradebook. See the section <a href="https://example.com/Track-Student-Scores-WITHIN an LMS">Track Student Scores WITHIN an LMS</a> (ScoreCenter and LTI).]

#### **Deliver ScoreCenter Lessons to Your Students**

A "ScoreCenter lesson" is a SoftChalk lesson that you have chosen to track within a ScoreCenter (see the section <u>Tracked Lessons</u>). Your ScoreCenter lessons can be delivered using one of the ways below. (For more details on delivering your lessons, see the section <u>Deliver a SoftChalk Lesson to Your Students.</u>)

- On a website see the sections <u>Copy the Hyperlink for Your Lesson</u> or <u>Copy the LTI Link for Your Lesson</u>.
- Within a learning management system see the section <u>Copy the LTI Link for Your Lesson</u>.

**IMPORTANT**: **BEFORE** you deliver your lesson to your students:

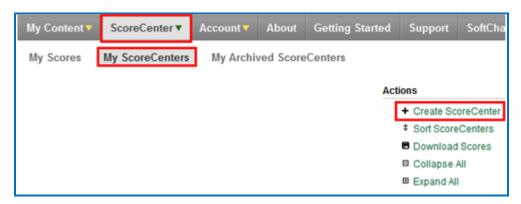
- Save a lesson to your <u>SoftChalk Cloud</u> account (see the section <u>Save Content</u> to the Cloud My Content)
- Create a ScoreCenter (see the section <a href="Create a ScoreCenter">Create a ScoreCenter</a>)
- Assign a lesson(s) from your **Lessons** area to your specified ScoreCenter (see the section <u>Tracked Lessons</u>)
- Review the ScoreCenter Checklist.

#### Create a ScoreCenter

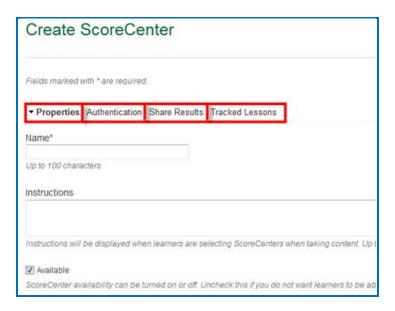
Before you can use a lesson with a ScoreCenter to track your students' scores, you must create a ScoreCenter within your <u>SoftChalk Cloud</u> Account. (To get a <u>SoftChalk Cloud</u> Account, see the section <u>Create an Account</u>.)

(As mentioned previously, before you have your students take a ScoreCenter lesson, please see the section <a href="ScoreCenter Checklist">ScoreCenter Checklist</a>.)

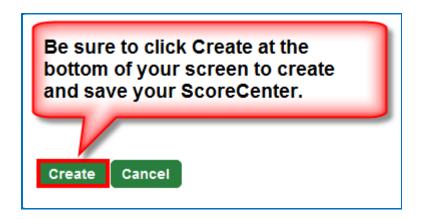
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on the ScoreCenter menu at the top and select My ScoreCenters.
- 3. At the right, select **Create ScoreCenter**.

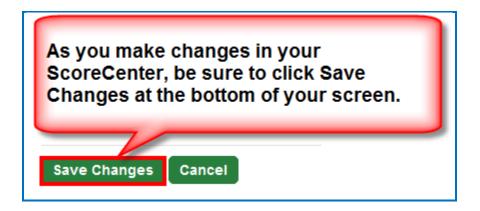


 Notice that you have four tabs for your ScoreCenter – Properties (the tab that comes up when you first create a ScoreCenter), Authentication, Share Results and Tracked Lessons.



5. IMPORTANT: After entering your information for each area Properties, Authentication, Share Results and Tracked Lessons, be sure to click the Create button at the bottom of your screen to create and save your ScoreCenter or click Save Changes. For details on the four areas mentioned see the sections Properties, Authentication, Share Results and Tracked Lessons.



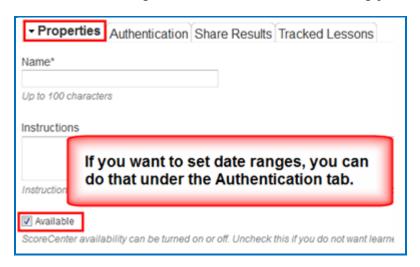


## **Properties**

Set the name for your ScoreCenter, initial instructions and whether or not the ScoreCenter is available.

You may want to use the name of your Course and Section such as **Biology 101 Section 2.** It's okay if you want to change the name of your ScoreCenter later on.

**Available**: **IMPORTANT**: If this box is not checked, then the ScoreCenter will not be collecting scores when students are taking your lessons.



#### **Authentication**

You can set authentication to your lessons in four areas. This list appears at the right of your screen.

For an explanation of each area, see the sections:

Users, Password, IP Ranges and Dates.



#### **Users**

Four options appear in your dropdown list.



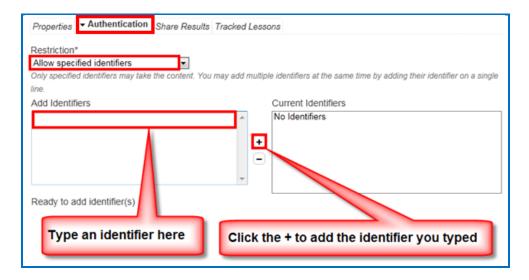
**Allow any identifier** (see below) – a learner accessing your lesson can type anything on the initial screen to your lesson.



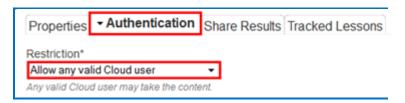
**Allow specified identifiers** (see below) – type in identifiers that your learners will know to enter such as the digits for a student ID number. (You can also enter words).

You can type or copy/paste a list of identifiers – with one identifier per line. Then click the + sign.

**IMPORTANT**: Be sure to click **Save Changes** at the bottom of your screen.



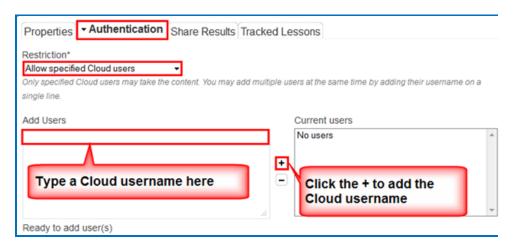
Allow any valid SoftChalk Cloud user (see below) – anyone who has signed up for a <u>SoftChalk Cloud</u> account may take your lesson. (See the section <u>Create an Account</u>.)



### Allow specified SoftChalk Cloud users (see below)

You can type or copy/paste a list of usernames – with one username per line. Then click the + sign.

**IMPORTANT**: Be sure to click **Save Changes** at the bottom of your screen.



## **Password**

At the right of your screen, click **Password**. (You must be in the **Authentication** area for your ScoreCenter.) Enter a password.

**IMPORTANT**: Be sure to click **Save Changes** at the bottom of your screen.



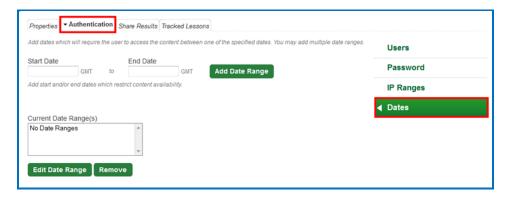
## **IP Ranges**

At the right of your screen, click **IP Ranges**. (You must be in the **Authentication** area for your ScoreCenter.) Add your IP Range(s).



#### **Dates**

At the right of your screen, click **Dates**. (You must be in the **Authentication** area for your ScoreCenter.) Click in a date box and a calendar will pop up for you to select a date. You can select a timezone for your account (**Account/Profile/Edit Profile**). Times in the ScoreCenter will appear in the timezone you select.





#### **Share Results**

You have the option to share score results with other <u>SoftChalk Cloud</u> users. (To get a <u>SoftChalk Cloud</u> account, see the section <u>Create an Account</u>. To view or edit student scores, see the section <u>View and Change Student Scores</u>.)

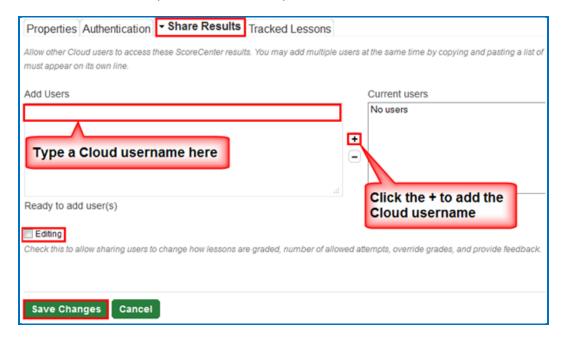
Click Share Results and add your SoftChalk Cloud users.

Notice that there is an **Editing** checkbox. You have the option for your shared users to either:

- Only view the scores (Editing is de-selected) or
- Make changes to your ScoreCenter (Editing is selected) i.e. change the grading method for a lesson, number of allowed attempts, override grades and provide feedback

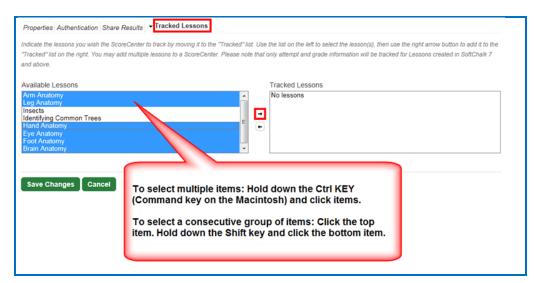
The Editing feature applies to all your shared users for this ScoreCenter.

1. **IMPORTANT**: Be sure to click **Save Changes** at the bottom of your screen when you make your changes. If you want to create a group of users, see the sections <u>Create Groups</u> and <u>Add a Group to Share a ScoreCenter</u>.



#### **Tracked Lessons**

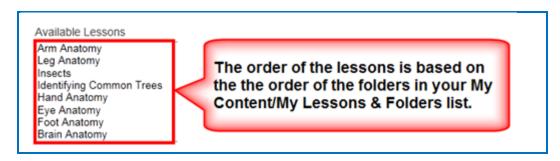
Add lessons to your ScoreCenter. Click the middle right arrow. If you don't see any lessons listed, be sure to save your lessons to <u>SoftChalk Cloud</u> (see the section <u>Save a Lesson to SoftChalk Cloud</u>).



The **Tracked Lessons** area allows you to assign any content that you have uploaded to your <u>SoftChalk Cloud</u> Account to be tracked by this ScoreCenter. Only lessons that have been saved to your account need to be added to the ScoreCenter this way. (As the previous screen indicates, select the lessons and click the right middle arrow.)

**IMPORTANT**: Only SoftChalk Create lessons (version 7 or higher) will appear in the **Available** box. If you have SoftChalk 6 and wish to upgrade to SoftChalk Create, please contact <a href="mailto:sales@softchalk.com">sales@softchalk.com</a>.

The order of the lessons in the Available box at the left is determined by the order of your folders. For instance, the first lessons to appear come from the Lessons folder. If you created folders such as Unit 1, Unit 2, etc. lessons from Unit 1 will appear before lessons from Unit 2. (This order is based on the order of the folders in your folder list. You set the order of your folders under My Content/ Lessons).



To remove a lesson from being tracked in your ScoreCenter, select it in the **Tracked** box, and click the arrow pointing to the left. Click **Save** 

**Changes** at the bottom of your screen. (After completing this action, the lesson is still in your **My Content** and **My Lessons & Courses** area; it's just not being tracked in your selected ScoreCenter.)

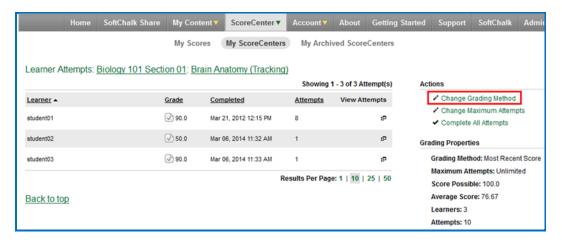
## Set the Grading Method for a Lesson

You can set the grading method (i.e. first attempt, average of the attempts, most recent attempt or highest attempt) *for each lesson* within a ScoreCenter. (In other words, you set the grading method for a lesson within a ScoreCenter and NOT as a global setting for an entire ScoreCenter. In fact, you could have the same lesson in different ScoreCenters and set the grading method differently for the lesson in each ScoreCenter.)

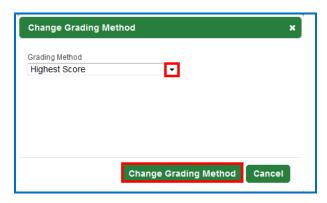
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- Click on the ScoreCenter menu at the top and select My ScoreCenters. Find your ScoreCenter.
- 3. Under the **Grades** column, click on the learner attempts icon for a lesson.



4. At the right under Actions, click Change Grading Method.



5. From the dropdown menu, select the **Grading Method** you want (first, most recent, highest or average). Then click **Change Grading Method**.



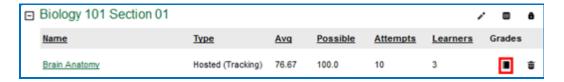
At the right under Grading Properties, verify your change for Grading Method.



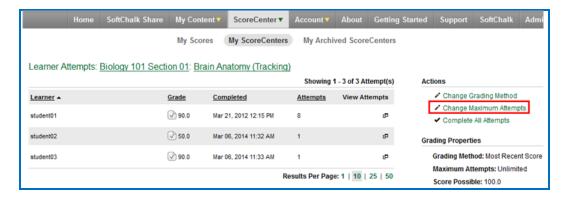
## Set the Maximum Attempts for a Lesson

You set the maximum attempts for each lesson within a ScoreCenter (and NOT as a global setting for an entire ScoreCenter). (In fact, you could have the same lesson in different ScoreCenters and set the maximum attempts differently for the lesson in each ScoreCenter.) *The default is Unlimited Attempts.* Often instructors choose to have the first attempt be the grade for the lesson (see the previous section <u>Set the Grading Method for a Lesson</u>) but allow unlimited attempts to the lesson so that students can go over the information multiple times.

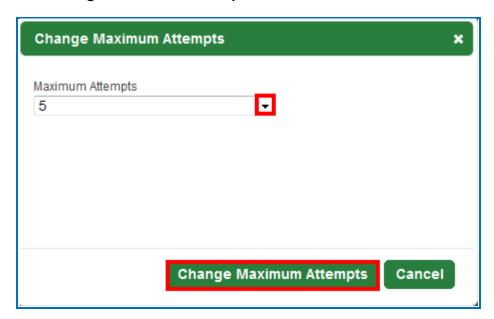
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. Under the **Grades** column, click on the learner attempts icon for a lesson.



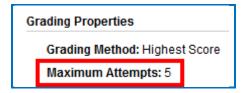
4. At the right under Actions, click Change Maximum Attempts.



5. From the dropdown menu, select the number of attempts you want. Then click **Change Maximum Attempts**.



7. At the right under **Lesson Properties**, verify your change for **Maximum Attempts**.



## **ScoreCenter Checklist**

**IMPORTANT**: Before delivering your lesson to your students, we recommend that you use the following checklist.

Action	Details
Assign points to activities and quiz groups in your SoftChalk lessons	Double-check that you have assigned points to the activities and quiz groups in your SoftChalk lessons. (Within a SoftChalk lesson, you can right-click on an activity or QuizPopper and select Modify Activity or Modify QuizPopper. Go to the Options tab and select a point value. Click OK and save your lesson.)
Use Essays in your SoftChalk lesson (optional)	If you plan to use essays in your SoftChalk lesson, please see the section <u>Using Essays with the ScoreCenter</u>
Edit a lesson	If you <i>need to edit a lesson</i> that you have already added to a ScoreCenter, see the section <u>Edit a Tracked Lesson</u> .
Check Authentication	Double-check all the <i>appropriate information in the Authentication area</i> (see the section <u>Authentication</u> ).
Set the Grading Method	See the section <u>Set the Grading Method for a Lesson</u>
Set the Maximum Number of Attempts	See the section <u>Set the Maximum Number of Attempts</u> for a Lesson
Tell Your Students about the Student Guide to SoftChalk Lessons	We encourage you to have your students review our Student Guide to SoftChalk Lessons, which includes a troubleshooting section. The URL for this Student Guide is below this table. As we update this Student Guide, this URL will remain the same.
Take Your Lessons as a Practice Student	We highly recommend that you test your lesson as a potential student to verify that you have set up all the options as you want. <b>IMPORTANT</b> : In order to view the lesson as a student would, first copy the hyperlink for your lesson (click the <b>My Content/Lessons</b> link at the top, click your lesson link and click <b>Get Hyperlink)</b> and <i>logout of SoftChalk Cloud</i> . Then paste the link in a browser window.

Trouble Viewing as a Practice Student?	IMPORTANT: Check that your lesson is being tracked in your ScoreCenter. See the section Tracked Lessons.  IMPORTANT: If you try to view your lesson as a student would and do NOT see a Finish button (or an opening screen with a Continue button), then see the steps above for logging out of your SoftChalk Cloud account.
Make ScoreCenter Available	When you are ready to collect scores, select the Available checkbox under the Properties area (see the section Properties).
Edit Options for Your ScoreCenter	You can always edit the options for your ScoreCenter at a later time. See the next section Edit a ScoreCenter

### **URL to Student Guide to SoftChalk Lessons:**

(As we update this Student Guide to SoftChalk Lessons, this URL will remain the same.)

https://softchalk.atlassian.net/wiki/download/attachments/200114368/studentguide.pdf?api=v2

### **Edit a Tracked Lesson**

If you *need to edit a lesson* that you have already added to a ScoreCenter, you may modify the lesson within <u>SoftChalk Create</u> and re-save the lesson. See the section <u>Edit a Lesson</u>. If you happen to change a point value, that change will be reflected as well.

If you need to change the grading method for a lesson (i.e. whether the grade is the first, average, most recent, or highest attempt), then see the section <u>Set the Grading Method for a Lesson</u>. If you need to change the number of attempts for a lesson, see the section <u>Set the Maximum Number of Attempts for a Lesson</u>.

# **View and Change Student Scores**

Below are quick links to topics in this section.

- View Student Scores for All Lessons in a ScoreCenter
- View Student Scores for a Single Lesson
- Complete All Attempts for a Lesson
- <u>View Detailed Information for Individual Students</u>
- Complete a Student Attempt / Re-open a Student Attempt
- Clear a Student Attempt / Restore a Student Attempt
- Change a Student Score
- Download Student Scores

#### View Student Scores for All Lessons in a ScoreCenter

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.

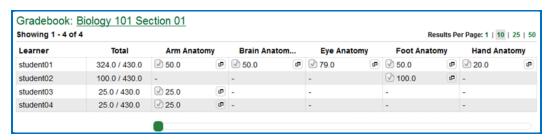


3. At the right, click the View Gradebook icon for your ScoreCenter.

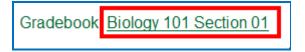
IMPORTANT: Lessons will NOT appear in the Gradebook until at least one person has taken the lesson.



4. View your gradebook. Notice that you have a scroll bar at the bottom so that you can scroll to the right to view more lessons.



5. To return to the ScoreCenter click the top link for your ScoreCenter (e.g. *Biology 101 Section01*).

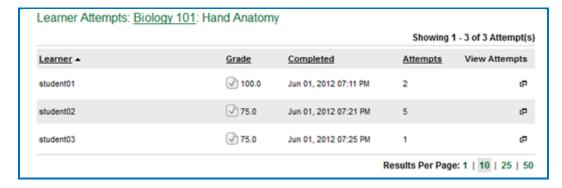


## View Student Scores for a Single Lesson

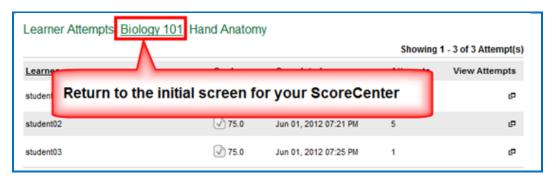
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. Click the learner attempts icon for the lesson.



4. View the student scores for that lesson.



6. To return to the ScoreCenter click the top link for your ScoreCenter (e.g. *Biology 101 Section01*).



## **Complete All Attempts for a Lesson**

You may find that your students have neglected to complete their attempts (i.e. they have neglected to click **Finish** on the last page of the lesson – clicking Finish sends a completion status to the gradebook).

- If an attempt is COMPLETED, then the score from the attempt is calculated to determine a student's grade for the lesson (e.g. first attempt, average of the attempts, most recent attempt and highest attempt).
- If an attempt is INCOMPLETE, the score from the incomplete attempt is not part of the grade calculation.

(As noted previously, you can set the number of attempts for a lesson – see the section <u>Set the Maximum Number of Attempts for a Lesson</u>.)

If you want to change the status to complete for incomplete attempts, you have two options. You can:

- Change the incomplete status of a single attempt for a student to complete (see the section <a href="Complete a Student Attempt">Complete a Student Attempt</a> / Re-open a <a href="Student Attempt">Student Attempt</a>).
- Change the incomplete status of all attempts for all students for a single lesson within a ScoreCenter to complete using the steps below.

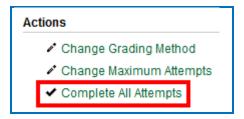
**IMPORTANT**: You may want to do this procedure after the availability of your lesson has expired. After you do this procedure, future attempts can be incomplete.

**IMPORTANT**: This procedure cannot be undone. (You can change individual scores if you need to.)

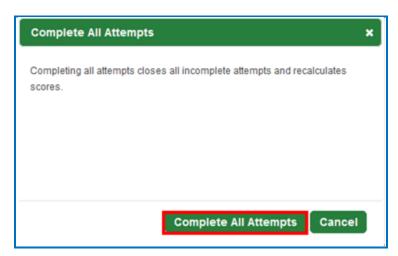
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. Click the learner attempts icon for the lesson.



4. At the right under **Actions**, click **Complete All Attempt** (see below)



5. Click Complete All Attempts.



6. At this moment, every attempt for every student for this lesson will have a complete status. As mentioned previously, future attempts may be incomplete.

#### View Detailed Information for Individual Students

- 1. Log into your SoftChalk Cloud account (see the section Log into Your Account).
- Click on the ScoreCenter menu at the top and select My ScoreCenters. Find your ScoreCenter.
- 3. At the right, click the View Gradebook icon for your ScoreCenter.



4. Click on the attempts icon for a specific student.



5. Select an attempt to view. The check icon represents a completed attempt (i.e. the student clicked the Finish button on the last page of your lesson).



- 7. Notice you can view details for the student's attempt (see below)
  - Responses for each item
  - Time taking the lesson (i.e. duration)
  - Start and end times in GMT time (default) OR a time zone you select within your SoftChalk Cloud account (see the section <u>Edit Your Profile</u> and <u>Select a Time Zone</u>).



8. To return to the ScoreCenter click the link for your ScoreCenter (e.g. **Biology** 101 Section01).

## Complete a Student Attempt / Re-open a Student Attempt

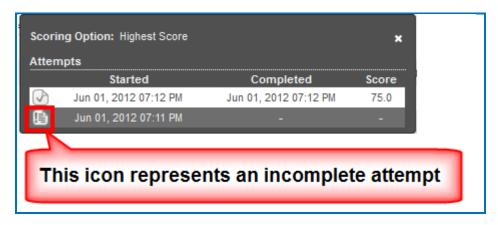
If a student attempt was incomplete, you can make the attempt complete so that the attempt counts in the grade calculation for the lesson.

**IMPORTANT**: If it looks like your action didn't take effect, be sure to *refresh* your web page by going to another page and returning.

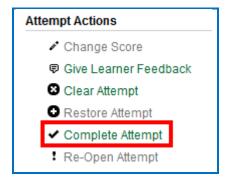
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. At the right, click the View Gradebook icon for your ScoreCenter.



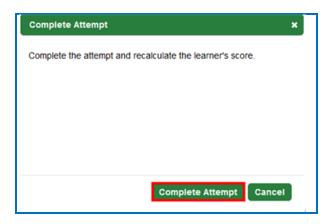
4. Under the Learner column at the left, find the student. Then click on the attempts icon for that student for a lesson. Notice that an incomplete attempt has a special icon. Click on the incomplete attempt.



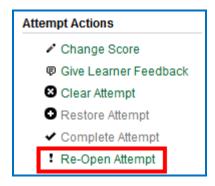
 Scroll down to the Attempt Actions area at the bottom right. Click Complete Attempt. (If this button is disabled, then the student clicked the Finish button to complete the attempt.)



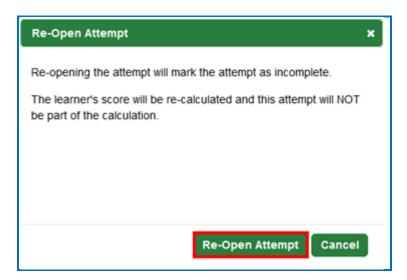
6. Click **Complete Attempt** at the confirmation screen.



7. If you want to re-open a completed attempt (i.e. change the attempt to incomplete and allow the student to re-take the attempt), then follow the previous steps except under the **Attempt Actions** area; choose **Re-Open**. (If **Re-Open Attempt** is disabled, then the attempt is already **Incomplete**.)



8. Then click **Re-Open Attempt** at the confirmation screen.



## Clear a Student Attempt / Restore a Student Attempt

You also have the option to clear an attempt so that the attempt is removed and not counted in the score calculation for the lesson. You can clear both complete and incomplete attempts.

If you accidentally clear an attempt (or change your mind), you can restore the attempt.

**IMPORTANT**: If it looks like your action didn't take effect, be sure to *refresh* your web page by going to another page and returning.

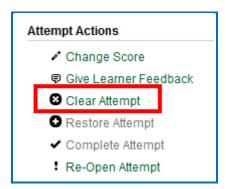
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. At the right, click the View Gradebook icon for your ScoreCenter.



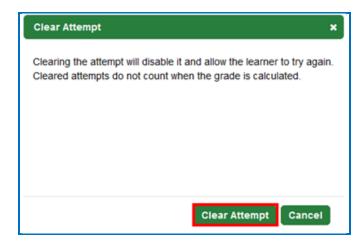
4. Under the Learner column at the left, find the student. Then click on the attempts icon for that student for a lesson. Click on an attempt.



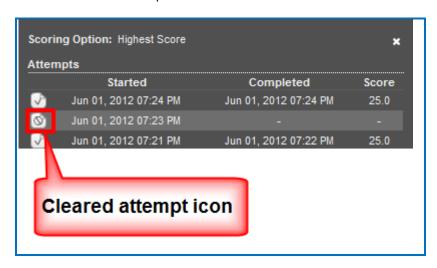
5. Scroll down to the **Attempt Actions** area at the bottom right. Click **Clear Attempt**.



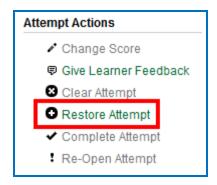
6. Click Clear Attempt at the confirmation screen.



7. If you view this attempt from the student attempts area, you will see an icon for the cleared attempt.



8. If you want to restore a cleared attempt (i.e. you accidentally cleared an attempt or you changed your mind), then follow the previous steps except under the **Attempt Actions** area, choose **Restore Attempt**. Then click **Restore Attempt** at the confirmation screen.



## **Change a Student Score**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. At the right, click the View Gradebook icon for your ScoreCenter.



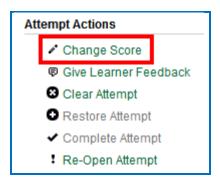
4. Click on the attempts icon for a specific student.



5. Click on an attempt.

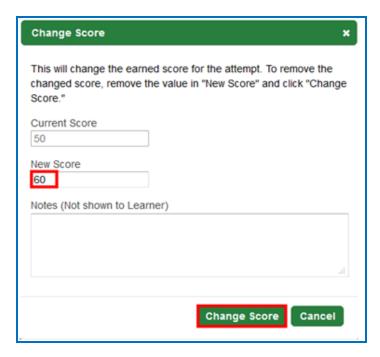


6. Under the Attempt Actions area at the right, click Change Score.



7. Type in the score you want and click **Change Score**.

Notice that you can make a note to yourself about this change in the **Notes** area. *Comments here are NOT shown to the student.* (If you want give your student feedback on an attempt, see the section <u>Give Feedback to a Student.</u>)



### **Download Student Scores**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.



3. At the right, click the View Gradebook icon for your ScoreCenter.

IMPORTANT: Lessons will NOT appear in the Gradebook until at least one person has taken the lesson.



 At the bottom right under the Actions area, click Download Simple CSV or Download Detailed CSV. (You can open the CSV files in a spreadsheet program.)



The **Simple CSV** format gives each student's name and his/her grade for each lesson.

The **Detailed CSV** format includes ALL the attempts for each student for each lesson.

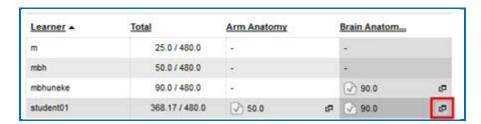
#### Give Feedback to a Student

If your students are <u>SoftChalk Cloud</u> users AND you set up your ScoreCenter to **Allow any valid SoftChalk Cloud user** or **Allow specified SoftChalk Cloud users** (see the section <u>Users</u>), then you have the option to give your students feedback on a particular attempt.

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 2. Click on the **ScoreCenter** menu at the top and select **My ScoreCenters**. Find your ScoreCenter.
- 3. At the right, click the View Gradebook icon for your ScoreCenter.



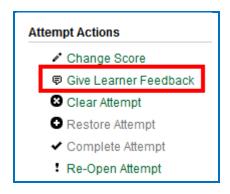
4. Click on the attempts icon for a specific student.



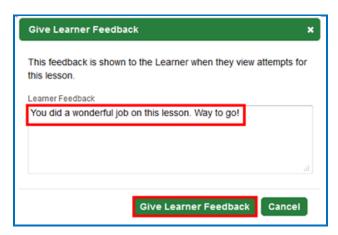
5. Click on an attempt.



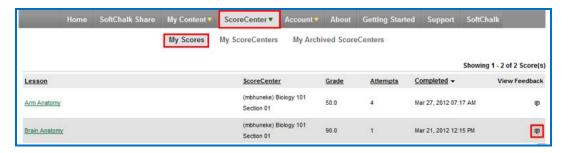
6. Under the Attempt Actions area at the right, click Give Learner Feedback.

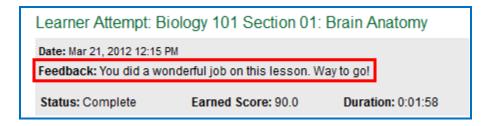


7. Type in the feedback and click **Give Learner Feedback**.



8. The Cloud user will see this feedback when logging into his/her <u>SoftChalk</u> <u>Cloud</u> account, clicking ScoreCenter, My Scores and clicking the feedback icon.



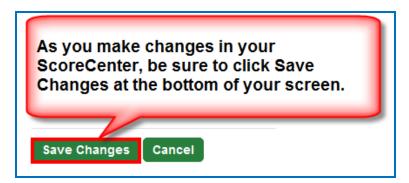


#### Edit a ScoreCenter

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **ScoreCenter** and **My ScoreCenters**. Click the **Edit** button (pencil icon) for your ScoreCenter.



- 3. For information about the different areas, see the sections <u>Properties</u>, <u>Authentication</u>, <u>Share Results</u> and <u>Tracked Lessons</u>.
- 4. You can change information for your ScoreCenter including the name of your ScoreCenter and the current scores of your students will be preserved.
- 5. Be sure to click **Save Changes**.

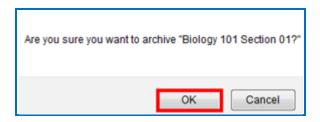


### **Archive a ScoreCenter**

- 1. Log into your SoftChalk Cloud account (see the section Log into Your Account).
- 2. Click the ScoreCenter link and My ScoreCenters.
- 3. Click the **Archive** icon in the top area of the ScoreCenter.



4. You will get a warning message asking if you want to archive the ScoreCenter. Click OK to archive the ScoreCenter. Archiving the ScoreCenter will not allow new content to be added to this ScoreCenter or new student attempts to be added to this ScoreCenter.



- To restore an archived ScoreCenter (i.e. make the ScoreCenter active again), in the <u>SoftChalk Cloud</u>, log into your <u>SoftChalk Cloud</u> Account. Click the <u>ScoreCenter link and My Archived ScoreCenters</u>.
- 6. Find the ScoreCenter that you want to restore and, in the top area for the ScoreCenter, click the **Restore ScoreCenter** icon. Click **OK** at the confirmation message window.



## Using Essays with a ScoreCenter

# **Create the Essay Question and Assign Points**

You can create essay questions within <u>SoftChalk Create</u> (choose **Insert/QuizPopper/Essay**). If you like, you can assign points to your essay question. In this case, you would need to change the score for a lesson based on the points you want to give for the essay. For example, you may have a lesson worth 100 points including one essay worth 10 points. (You assigned the points under the **Options** tab for the essay and other items.) Let's say a student completes everything correctly, completes the essay, clicks the **Finish** button for the essay and then clicks the **Finish** button on the last page of the lesson to submit his or her score. At this stage, the student has a score of 90 out of 100 because you will need to evaluate the essay and assign points.

## Read an Essay Submitted by a Student

1. To view a student's essay, click ScoreCenter and then My ScoreCenters. Click the Learner Attempts icon for a lesson.



2. Select an attempt.



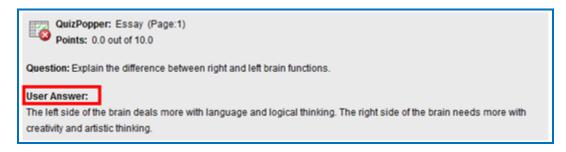
3. Click on the **QuizPoppers** tab.

Learner Attempt: Biology 101 Section 01: Brain Anatomy: student01

All Activities 

▼ QuizPoppers Quiz Groups

4. If necessary, scroll down the screen to read the essay. If the essay is a scored item, then see the next section for changing the student score.



## Change the Score for the Lesson

See the section Change a Student Score

If you want to give feedback to the student about the essay, see the section Give Feedback to a Student.

## Use Master Lessons in SoftChalk Cloud

# Advantages of Using Master Lessons in SoftChalk Cloud

You can use SoftChalk Cloud to manage master lessons that can vary from semester to semester.

(Please note that you can purchase additional space for your SoftChalk Cloud account if you need to. To purchase additional space, please contact <a href="mailto:sales@softchalk.com">sales@softchalk.com</a>.)

Using the instructions below, you can:

- Work on a distinct set of master lessons that can be modified for future semesters but not effect lessons in the current semester
- Maintain versions of the lessons that were used for each semester in your SoftChalk Cloud account.

# **Steps to Create Master Lessons**

- 1. Log into your SoftChalk Cloud account.
- 2. Create a folder in My Content/Lessons called *Master Lessons*.
- 3. Create master lessons and put them into this folder.
- 4. When these lessons are ready to be "rolled out" for a particular semester, create a new folder in **My Content/Lessons**. Name this folder after the semester, for example, **2015 Spring Semester**.
- 5. Go back to the original *Master Lessons* folder. Click on the name of a lesson in this folder.
- Scroll down to the Lesson Actions area and choose Copy Lesson to My Content.
- 7. At the top under **My Content/Lessons**.
- 8. Drag the copied lesson from the **Lessons** folder into your semester folder, for example, **2015 Spring Semester**.
- 9. Rename the lesson. (You could reference the semester name in the lesson name. This name is what you would see when you view the lesson in your Cloud account versus a title for the lesson that the student would see in a learning management system.)
- 10. Repeat for each lesson. (Copy the master lesson. Move it to your semester folder and rename the lesson.)
- 11. Copy the Hyperlink or LTI link for a lesson in the semester folder, for example, your *2015 Spring Semester*.

- 12. Paste this Hyperlink or LTI link into the **course template or course** in your learning management system. For details on pasting Hyperlinks or LTI Links into your learning management system, please see your learning management system guide for SoftChalk.
- 13. Repeat for each lesson. (Copy the current link for a lesson in your semester folder and paste it into your learning management system.)
- 14. If you are using a course template in your learning management system, you can copy this template to various courses.

IMPORTANT: If you are a Blackboard user and plan to copy courses that have LTI links, be sure to select the Results Center, Columns and Settings option when doing a course copy in Blackboard. For details, see the section In Blackboard: LTI Links and Course Copy in the Blackboard and SoftChalk Cloud Integration Guide.

## Collaborate with Other Instructors on SoftChalk Lessons

### **Overview**

The share feature within the <u>SoftChalk Cloud</u> allows you to collaborate with other instructors to create SoftChalk lessons. (As mentioned previously, you can also share ScoreCenters with other instructors. For details, see the section <u>Share Results</u>.)

**IMPORTANT**: To use the share feature on the <u>SoftChalk Cloud</u>, you AND the instructors with whom you will collaborate must have a team license for <u>SoftChalk Cloud</u>. Please contact <u>sales@softchalk.com</u> for information about a team license.

**IMPORTANT:** Simultaneous work in the same lesson is not supported. In other words, one person should be working on the lesson at a time. (If two or more people are making changes to the same lesson at the same time and saving the lesson to the cloud, they may end up overwriting each other's changes.)

If you have the desktop version of SoftChalk and want to migrate your content to the Cloud, please see the section <u>Migrate Content from SoftChalk Desktop to SoftChalk Cloud.</u>

### Create a Folder to be Shared

**IMPORTANT**: You must create a folder and put content in the folder to share. (You CANNOT share your **Lessons** folder.)

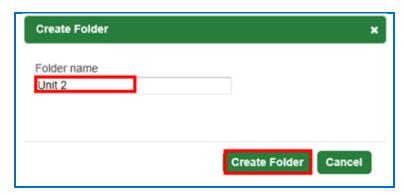
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 3. Click on the **My Content** tab at the top.
- 4. Click the **Lessons** link.



5. At the right under the Actions area, click Create Folder.



6. Type a name for your folder and click Create Folder.

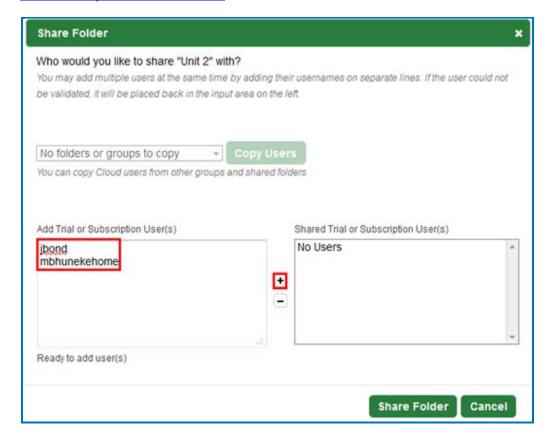


7. Scroll down to find your folder. Click the **Share** icon.



8. Type in **SoftChalk Cloud usernames** (or Trial SoftChalk Cloud users) and click **Add Users**.

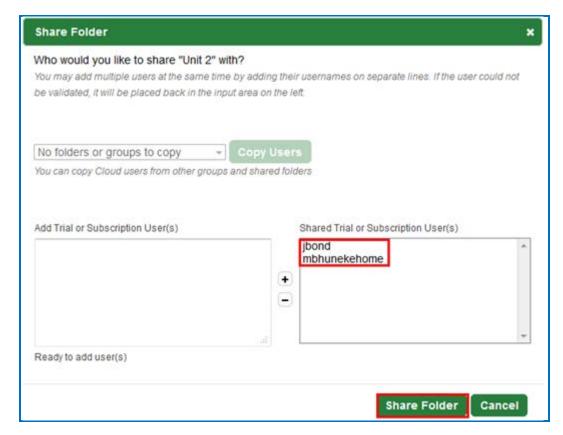
If you want to create a group of users, see the sections <u>Create Groups</u> and <u>Add a Group to Share a Folder</u>.



9. If you happen to add an invalid user, you will get an error message at the bottom **0 user(s) added** (see below) and the user will not appear in the right column.



10. After adding valid <u>SoftChalk Cloud</u> users (or trial user), their usernames will appear under the **Shared Cloud User(s)** list. Click **Share Folder** to save your changes.



11. You may need to refresh your web page in order to see your changes. Once you refresh your web page, you will see the words **Shared by me** beside your folder name indicating that you have shared a folder.



- 12. At this point, the users you designated to share this folder (e.g. jbond and mbhunekehome) can:
  - Put additional SoftChalk content in this folder by saving content from Softchalk into this folder (see the section <u>Save Content to the Cloud –</u> <u>My Content</u>
  - Within SoftChalk open any content in this folder, make changes and replace the existing content (see the section <u>Edit Shared Content</u>)
  - Go to a previous version of the content (if necessary)

### Save Your Content to the Cloud

Within <u>SoftChalk Create</u>, save your lesson to the <u>SoftChalk Cloud</u>. For details, see the sections <u>Save Content to the Cloud – My Content</u>.

#### **Edit Shared Content**

Within <u>SoftChalk Create</u>, you can go to your **File/Save to SoftChalk Cloud** window and connect to the <u>SoftChalk Cloud</u>.

Then open the shared content. Save and replace the current content. For details, see the sections <u>Save Content to the Cloud – My Content</u>

**IMPORTANT**: As mentioned previously, simultaneous work in the same lesson is not supported. In other words, one person should be working on the lesson at a time. (If two or more people are making changes to the same lesson at the same time and saving the lesson to the cloud, they may end up overwriting each other's changes.)

#### View or Edit a Previous Version of the Content

See the section <u>Select a Previous Version of Your Content</u>.

### **Share Student Results (Scores)**

See the section **Share Results**.

## SoftChalk Share

### **Overview**

A public content repository called *SoftChalk Share* is part of the <u>SoftChalk Cloud</u>. From the **SoftChalk Share** tab of <u>SoftChalk Cloud</u>, the public (without a SoftChalk Cloud account) can search for content and get a hyperlink or embed code for a large volume of educational content. The public can search by:

- Keyword(s)
- Subject (e.g. math, science, language arts, music, etc.)
- Level (e.g. undergraduate, 12<sup>th</sup> grade, 11<sup>th</sup> grade, etc.)
- Type of content (learning object, quiz group and lesson)

Content on this site is governed by Creative Commons licensing (see the section <u>Creative Commons Licenses</u>).

As previously mentioned, users with a <u>SoftChalk Cloud account</u> have posted this content, which they produced with <u>SoftChalk Create</u>. (SoftChalk Create is an eLearning content authoring program that is part of a <u>SoftChalk Cloud</u> account.)

# Advantages of a SoftChalk Cloud Account

If the public can search SoftChalk Share and get hyperlinks to content, what are the advantages of having a SoftChalk Cloud account? With a <a href="SoftChalk Cloud account">SoftChalk Cloud account</a> you can:

- Copy content you find through SoftChalk Share and modify it (see the sections Modify Content that You Find.
- Have your content available wherever you have internet access because you can log into your SoftChalk Cloud account and edit your lessons from anywhere.
- Update a lesson once but link to this lesson in many places such as multiple courses within your learning management system.
- Collect grades using LTI links within your learning management system if you have Angel, Blackboard, BrainHoney, Canvas, Desire2Learn, Jenzabar and Moodle.
- Collect grades outside of a learning management system using the ScoreCenter feature within your Cloud account.
- Collaborate with other instructors on lessons see the section <u>Collaborate</u> with Other Instructors on SoftChalk Lessons.
- Save your SoftChalk content to **SoftChalk Share** as public content.
- Designate a creative commons license for your content (see the section Attach a Creative Commons License to Your Content)

#### **Search for Content**

For the licensing information on content that you find, see the section <u>Creative</u> Commons Licenses.

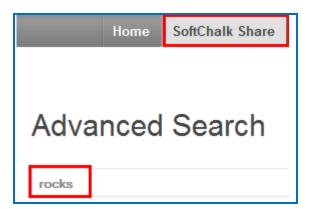
 There are two ways to search for content. In the <u>SoftChalk Cloud</u>, click the SoftChalk Share tab. With the Search SoftChalk Share option selected, click Advanced Search.



You can also click the **Advanced Search** link in the top right of your SoftChalk Cloud screen.



3. Type a keyword such as *rocks* in the Search Repository box.



4. Select one or multiple Subject areas.



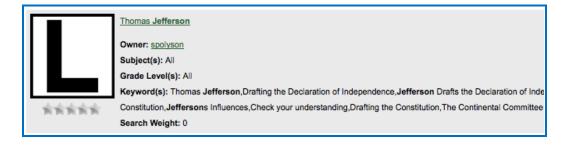
5. Select one or multiple **Levels** and select one or multiple **Content Types**.



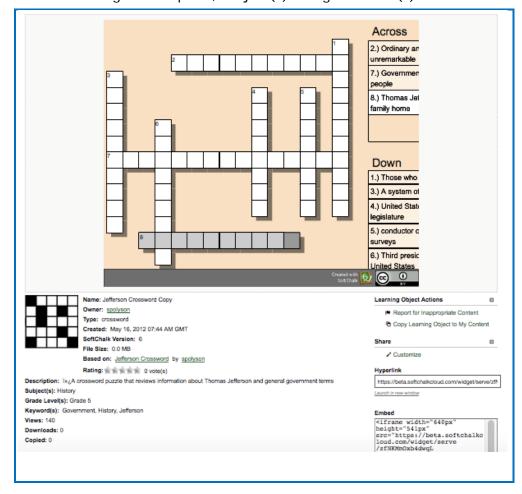
6. Once you have entered your keyword and designated your subject(s), level(s) and content type(s), click the **Search** icon at the right.



7. Your search results should appear below your Keyword box. Click on a learning object that you found. **IMPORTANT**: If you click on the **Owner** link (e.g. *mbhuneke*), you can see the profile provided by that owner and link to other content that the owner created.



- 8. You should see your item.
  - Notice that you can get both a hyperlink and an embed code for the item (you would probably want one or the other). For details on hyperlinks and embed codes, see the sections Hyperlink and Embed Code.
  - Notice that you can use this item as your students would use it.
  - Below the item is general information that the owner provided including a description, subject(s) and grade level(s).



# **View More Content by the Owner**

1. Click on the link for the **Owner** to view more content by this person.



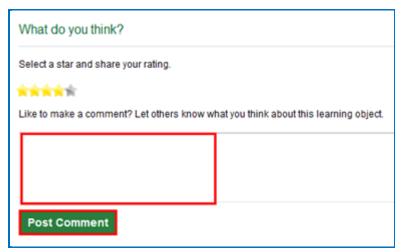
2. Scroll down to view more content by this person. Click on a link to view another item.

#### **Rate Content**

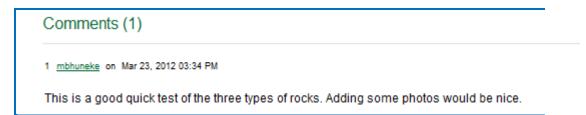
- 1. You must have a <u>SoftChalk Cloud</u> account to rate an item. To create an account, see the section <u>Create an Account</u>.
- Click an item from the Home page or search for content (see the section <u>Search for Content</u>). Then click on an item that you found.
- 3. If you scroll down the page, you will see an area to rate the item and offer comments. Click on a star (5 stars is the best) and type a comment.

If you don't see the area below, then you will need to log in (see the section Log into Your Account). After you log in, you will return to the screen and you can scroll down and rate the item and post comments.





At the bottom of the page you will see your comment as well as comments from others about the item. The most recent comments are on the top.



## **Hyperlink and Embed Code**

## **Hyperlink**

A *hyperlink* is a link to a web page or web file.

SoftChalk users can use the **Insert/Hyperlink** feature within SoftChalk to paste the hyperlink. For details, see the section <u>Insert an Item into a SoftChalk Lesson (Hyperlink)</u>.

#### **Embed Code**

An *embed code* allows you to have the item appear within the context of your web page or SoftChalk lesson. In other words, the user will automatically see the item when the web page appears. (The user must be online to view the item as the embed code is linking to the website with the item's information.)

SoftChalk users can use the **Insert/Widget** feature within SoftChalk to paste the embed code. For details, see the section <u>Insert an Item into a SoftChalk Lesson (Embed Code</u>).

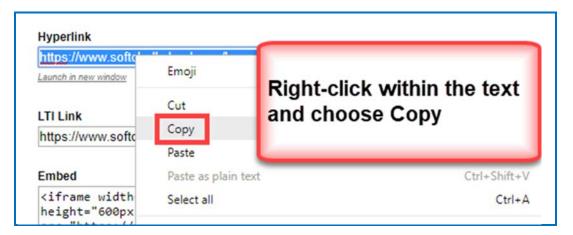
Note that you can make changes to the dimension, point value, or background color if you copy the embed code. See the sections <u>Set the Point Value</u> and <u>Set the Background Color</u>.

## Copy a Hyperlink or an Embed Code

- 1. Search for an item. See the section <u>Search for Content</u>.
- 2. Click on the item. In the lower right corner, you will see a hyperlink and embed code for the item.



3. To copy the hyperlink or embed code, you can right-click with your mouse within the text and choose copy.



4. As mentioned previously, you can paste this code into a web page or SoftChalk lesson. See the sections <u>Insert an item into a SoftChalk Lesson</u> (<u>Hyperlink</u>), <u>Insert an Item into a SoftChalk Lesson (Embed Code</u>) and <u>Insert an Item into a Web Page (Embed Code</u>).

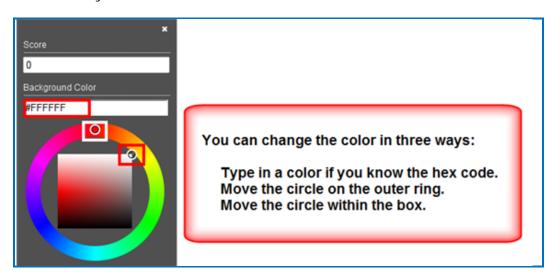
## **Set the Background Color**

If you are getting the embed code, then you can change how the background color will display for an activity (learning object) or quiz group.

- 1. Search for an item (see the section <u>Search for Content</u>).
- 2. Click on your item to view it. At right under Share, click Customize.



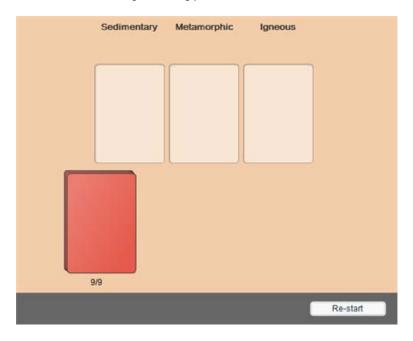
3. If you already know the Hex # number for your color, you can type or paste it in the box. Or you can drag both circles to change the color. (The circle for the box lets you "fine tune" the outer circle color.



4. After changing the color, click the top X to save your value temporarily to get a hyperlink or embed code.



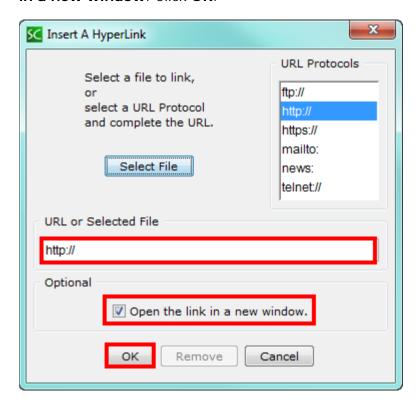
Copy the hyperlink or embed code (see the section <u>Hyperlink and Embed Code</u>) and the color you assigned will appear on the screen for the activity. Notice this activity as a hyperlink.



# Insert an Item into a SoftChalk Lesson (Hyperlink)

- 1. Search for an item (see the section <u>Search for Content</u>).
- 2. Click on your item to view it.
- 3. See the section <u>Hyperlink and Embed Code</u> on how to copy a hyperlink.
- 4. Start SoftChalk Create and open a lesson.
- 5. Select some text and choose Insert/Hyperlink.

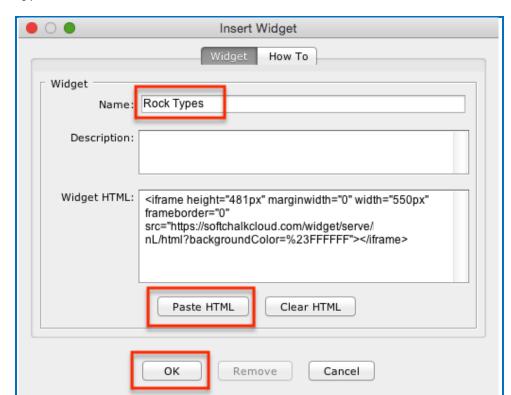
6. In the URL or Selected File box, paste the hyperlink. Select Open the link in a new window. Click OK.



7. Save and preview your lesson.

# Insert an Item into a SoftChalk Lesson (Embed Code)

- 1. Search for an item (see the section Search for Content).
- 2. Click on your item to view it.
- 3. See the section <u>Hyperlink and Embed Code</u> on how to copy embed code.
- 4. Start SoftChalk Create and open a lesson.
- 5. Click where you want your item to appear.
- 6. Choose Insert/Widget.



7. Type a name in the **Name** field. Click **Paste Code**. Click **OK**.

8. Save and preview your lesson. **IMPORTANT:** As mentioned before, by inserting a widget, you are placing an embed link to the <u>SoftChalk Cloud</u> area where the content is stored. In other words, you are linking to the learning object (i.e. the learning object does NOT reside inside your lesson).

# Insert an Item into a Web Page (Embed Code)

- 1. Search for an item (see the section Search for Content).
- 2. Click on your item to view it.
- 3. See the section <u>Hyperlink and Embed Code</u> on how to copy embed code.
- 4. For a web page, go into the html code and paste the embed code.

## **Modify Content You Find**

If you have a SoftChalk Cloud account, you can modify content that you find.

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Search for an item (see the section Search for Content).
- 3. Click on your item to view it.
- 4. At the right under Actions, click either Copy Learning Object, Copy QuizGroup or Copy Lesson. If you do NOT see an Actions menu, then log into your account (see the section Log into Your Account).
- 5. Once you have copied your item, it will appear within the appropriate area under **My Content**. The copied item will have the word "Copy" at the end of it. See below for an example of an item that was copied into My Learning Objects.



- 6. To edit the properties for this item, click the edit (pencil) icon next to the icon. **IMPORTANT**: As mentioned previously, if you re-save your item back to the Cloud, whatever **Metadata** you have for your item, will replace the properties you modified in the Cloud.
- 7. To edit the content for this item, see the section <u>Insert and Modify a Learning Object or Quiz Group</u>. If you want to edit a lesson that you copied, see the section <u>Edit a Lesson</u>.

## **Creative Commons Licenses**

For additional information about the different types of Creative Commons licenses, see the <u>Creative Commons</u> website and select **Licenses/About the Licenses**.

#### Attach a Creative Commons License to Your Content

As mentioned previously, you can make your SoftChalk content public (see the sections <u>Privacy Options</u>, <u>Save a Learning Object or Quiz Group to the Cloud</u> and <u>Save a Lesson to the Cloud</u>). You can designate the type of Creative Commons licensing that you want for this content within the **Metadata** area for the item.

Content Type	Create Item	Enter Metadata
Learning Object (also referred to as an Activity)	In <u>SoftChalk Create</u> : (Top Menu) Insert/Activity Ex. Sequencing, Crossword, Flashcard, etc.	In <u>SoftChalk Create</u> : Metadata tab for the individual learning object. Keywords & Details tab / Creative Commons
Quiz Group	In SoftChalk Create (Top Menu): Insert/QuizPopper (or Quiz Group)  Ex. True/False, Multiple Choice, Short Answer, etc.	(same as learning object - see above)
Lesson	In SoftChalk Create: Enter or copy text, insert activities or quiz groups. Choose File/Save.	In <u>SoftChalk Create</u> : Top menu in the lesson – Properties/Metadata. Keywords & Details tab / Creative Commons

To see how your license information appears, see the next section <u>View the Creative</u> <u>Commons License for Content You Find</u>.

#### View the Creative Commons License for Content You Find

If you have found SoftChalk content to use, you can find the Creative Commons licensing information for the content.

- 1. Search for an item. See the section <u>Search for Content</u>.
- 2. Click on the name of an item you found.
- Look in the *lower right-hand corner of an item* (learning objects, quiz groups and lessons) for the Creative Commons logo (CC logo).
   You can click on this logo to link to the licensing information on the Creative Commons website.



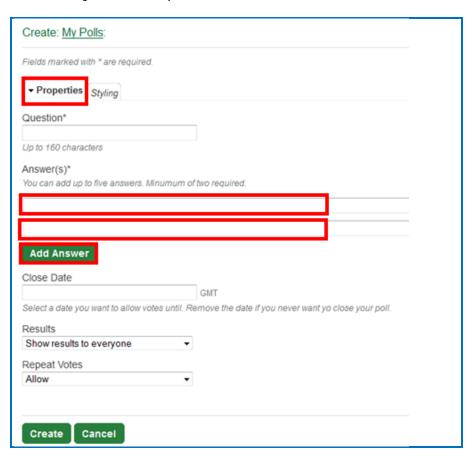
#### **Polls**

#### **Create a Poll**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- Click My Content. (If My Content is disabled, then you need to log in.) Click My Polls.



- 3. At the right under Actions, click Create a Poll.
- 4. Under the **Properties** tab, enter the question for your poll. Click **Add Answer** if you need to put in more than one answer.

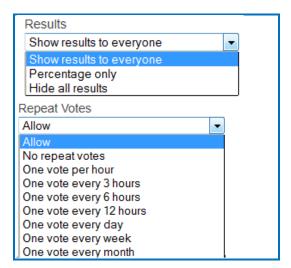


5. When you click in the **Close date** field, a calendar appears allowing you to select a close date.

**IMPORTANT**: If you want to use a time zone other than GMT, change the time zone in your profile (see the section <u>Edit Your Profile and Select a Time Zone</u>).



6. Select whatever options you want from **Results** and **Repeat votes**.



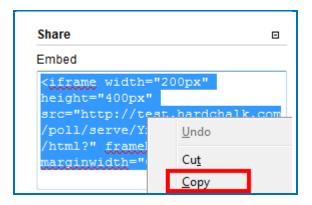
7. To change the color for your poll, click the top tab **Styling**. Select the color and size you want. If you use a narrow dimension for your poll, you can insert the poll as a widget in a sidebar in a SoftChalk lesson.



8. Be sure to click **Create** at the bottom to save your poll.



9. At the bottom right click inside the Embed area and all the text should be selected and choose **Copy**.



## Insert a Poll into a Web Page

For a web page, go into the html code and paste the Embed code.

#### Insert a Poll into a SoftChalk Lesson

- 1. Start SoftChalk Create and open or create a new lesson.
- 2. Choose Insert/Widget. Type a name, click Paste HTML and click OK.
- 3. Save and preview your lesson.



4. As mentioned previously, if you use a narrow dimension for your poll, you can insert the poll as a widget in a sidebar (see the explanation below).

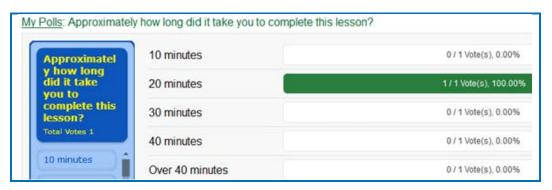
To create a sidebar in a SoftChalk lesson, choose **Properties/Sidebar Panels**. Right-click in the content field of the sidebar and choose **Insert/Widget**. Type a name, paste your code and click **OK**.

#### View the Results of Your Poll

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your</u> Account).
- 2. Click **My Content**. (If **My Content** is disabled, then you need to log in.) Click **Polls**.
- 3. Click on the name of your poll.



4. The results of your poll appear.



#### **Edit or Delete a Poll**

- 1. Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **My Content**. (If **My Content** is disabled, then you need to log in.) Click **Polls**.
- 3. To edit your poll, click the pencil icon. To delete your poll, click the trashcan.



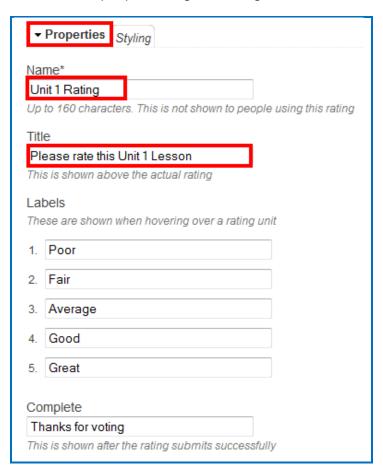
# **Ratings**

## **Create a Rating**

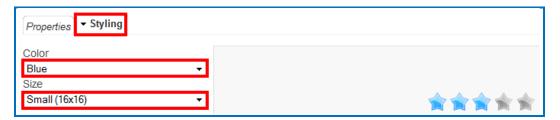
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **My Content**. (If **My Content** is disabled, then you need to log in.) Click **Ratings**.



- 3. At the right under Actions, click Create Rating.
- 4. Under the **Properties** tab, enter the Name for your rating. This name is for your reference only and is not shown to people taking the rating. The Title IS shown to the people taking the rating.



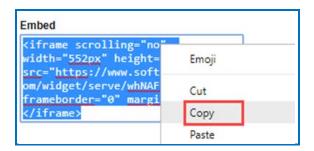
5. To change the color of the stars for your rating, click the top tab **Styling.**Select the color and size you want. If you use a narrow dimension for your poll, you can insert the rating as a widget in a sidebar in a SoftChalk lesson.



Be sure to click Create at the bottom to save your rating.



7. At the bottom right click inside the **Embed** area and all the text should be selected and choose **Copy**.



8. As mentioned previously, if you use a narrow dimension for your poll, you can insert the poll as a widget in a sidebar (see the explanation below).

To create a sidebar in a SoftChalk lesson, choose **Properties/Sidebar Panel**. Right-click in the text field of the sidebar and choose **Insert/Widget**.

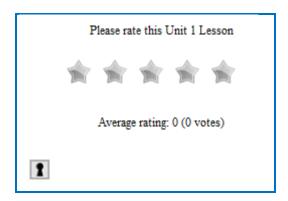
Type a name, paste your code and click **OK**.

#### Insert a Rating into a Web Page

For a web page, go into the html code and paste the Embed code.

## Insert a Rating into a SoftChalk Lesson

- 1. Start <u>SoftChalk Create</u> and open or create a new lesson.
- 2. Choose Insert/Widget. Type a name, click Paste HTML and click OK.
- 3. Save and preview your lesson (see below for a sample poll in a SoftChalk lesson).

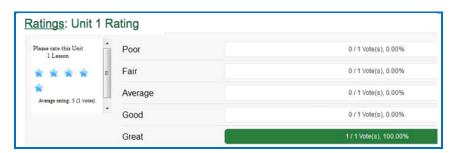


# View the Results of Your Rating

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **My Content**. (If **My Content** is disabled, then you need to log in.) Click **Ratings**.
- 3. Click on the name of your rating.



4. The results of your poll appear.



# **Edit or Delete a Rating**

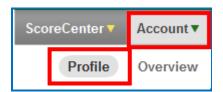
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **My Content**. (If **My Content** is disabled, then you need to log in.) Click **Ratings**.
- 3. To edit your poll, click the pencil icon. To delete your poll, click the trashcan.



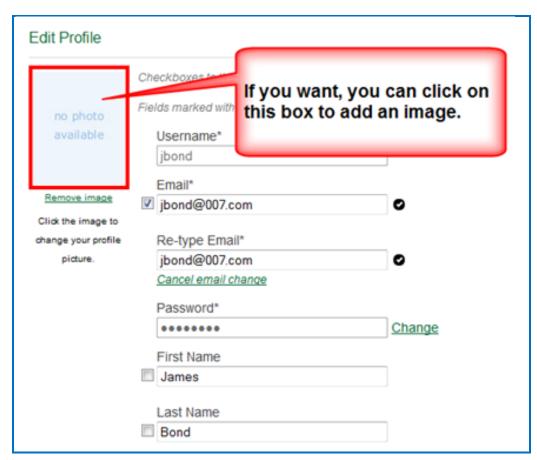
# **Manage Your Account**

#### **Edit Your Profile and Select a Time Zone**

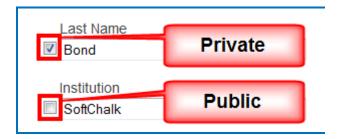
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click Account and Profile.



- 3. At the right under **Actions**, click **Edit Profile**.
- 4. Notice that you can add an image if you desire. This image will appear to the public if someone finds content you created and made public and clicks on your link (see the section <a href="View More Content by the Owner">View More Content by the Owner</a>).



5. **IMPORTANT**: Notice that you can change your privacy settings as well as your information. Selecting the checkbox beside an item makes it private.



6. To select a time zone, scroll to the bottom of your screen and select a time zone from the dropdown menu.

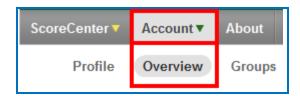


- After saving your time zone changes, updates to your content will be in your time zone (see the section <u>Select a Previous Version of Your Content</u>) as well as student submissions to your ScoreCenter content (see the section <u>View</u> <u>and Change Student Scores</u>).
- 8. Be sure to scroll to the bottom of the screen and click **Save Changes** to save your changes.

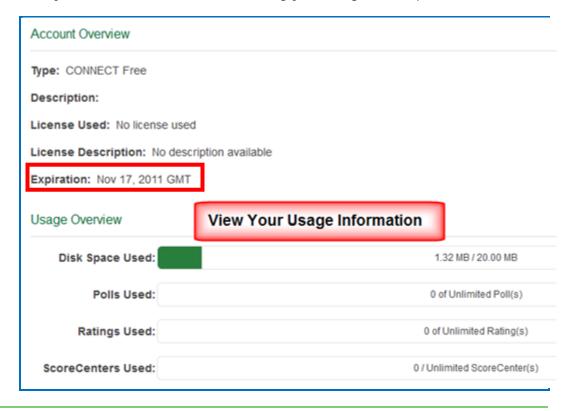


## **Account Overview – Usage and Expiration Date**

- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click Account and Overview.



3. View your account information including your usage and expiration date.



# Add Additional Storage Space to Your Subscription Account

If you need additional storage space for your <u>SoftChalk Cloud</u> Account, please contact <u>sales@softchalk.com</u>.

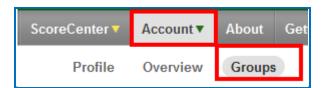
## **Create Groups**

If you intend to share content folders or ScoreCenters with others, you may want to create a group(s) to simplify your work. For instance, you may have a team that will share a folder of lessons and have the same team share a ScoreCenter. You could create one group and add that group each time.

**IMPORTANT:** If you need to add or delete a member from the group, you would need to add or delete that member in each place that you entered the group (e.g. a content folder of a ScoreCenter).

Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).

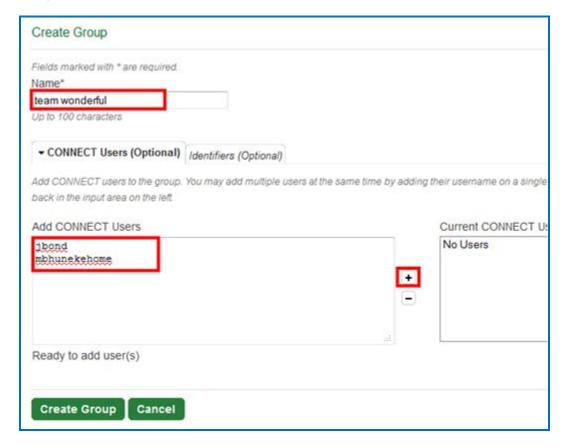
2. Click **Account** and **Groups**.



3. At the right under **Actions**, click **Create Group**.



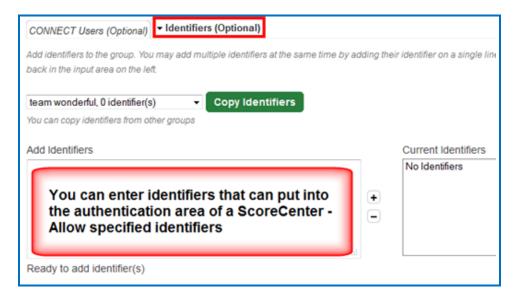
4. Type a name for your group and enter each Cloud user on one line. Click the + sign to add the users.



5. At the bottom click **Create Group** once you have added your users.



You can enter identifiers that can be easily added to a ScoreCenter. (When
editing a ScoreCenter, you can click the **Authentication** tab and select
Allow specified identifiers. For details, see the section <u>Users</u>.)



7. In the left column, you can enter anything as an identifier. Click the + to add your identifiers. Be sure to click **Save Changes** at the bottom when you are finished.



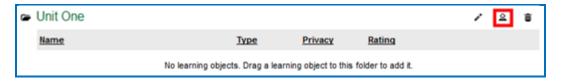
#### Add a Group to Share a Folder

The following instructions mention the **My Learning Objects** area but the same concept applies to any folder you have with the **My Content** area (e.g. **My Learning Objects, My Lessons & Courses, My Polls, My Ratings and My Files**).

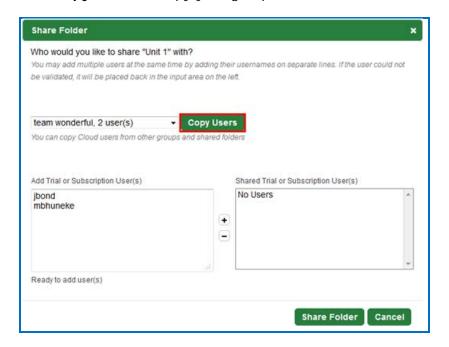
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **My Content**. (If **My Content** is disabled, then you need to log in.) Click **Learning Objects**.
- 3. Create a folder if you haven't done so already by clicking **Create Folder** under the Actions menu at the right.

**IMPORTANT**: You cannot share the My Lessons & Courses folder (or the My Learning Objects folder, My Polls folder, My Ratings folder, My Files folder). You must create a folder within each area to share.

4. Once you have created your folder, click the share folder icon.



5. Click **Copy Users** to copy your group into the left column.



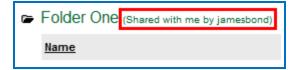
6. When you have finished putting in your users, click the + sign to add the users to the right column and at the bottom click **Share Folder**.



7. Notice the words **(Shared by me)** next to folder you just shared. You may need to refresh your web page to see this change.



8. If someone has shared a folder with you, then you will see the words Shared with me by username.



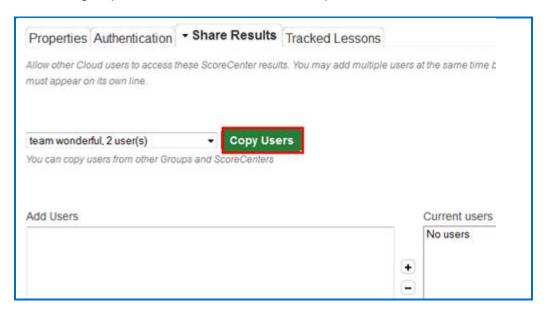
## Add a Group to Share a ScoreCenter

You can share the results of a ScoreCenter with other users.

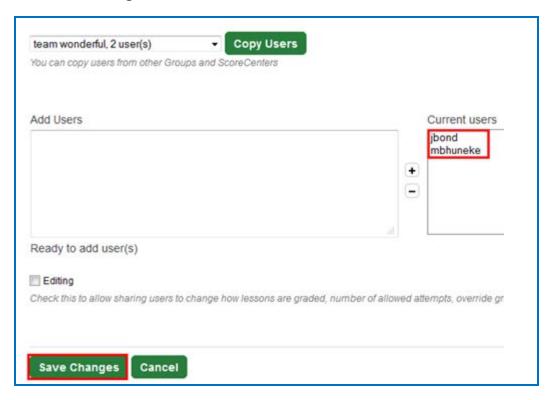
- Log into your <u>SoftChalk Cloud</u> account (see the section <u>Log into Your Account</u>).
- 2. Click **ScoreCenter**. (If **ScoreCenter** is disabled, then you need to log in.) Click **My ScoreCenters**.
- 3. Click the pencil (edit icon) for the ScoreCenter you wish to share.



4. Click the **Share Results** tab. Click the **Copy Users** button for the group you want to share. (If you don't see the **Copy Users** button, then you haven't created a group – see the section <u>Create Groups</u>.)



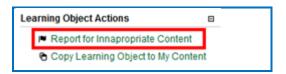
5. The users should appear under the **Current users** list at the right. Be sure to click **Save Changes**.



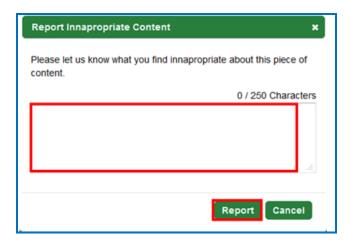
# **Report Inappropriate Content**

This functionality allows you to report content as inappropriate (i.e. you can report abuse). You would need to be logged into your SoftChalk Cloud account to report any inappropriate content.

Once you are logged into <u>SoftChalk Cloud</u>, after searching for content (see the section <u>Search for Content</u>, click on the name of an item in your Search results) Under the **Actions** area at the right, click **Report for Inappropriate Content**.



Then enter any details about this inappropriate content. Then click **Report**.



# Migrate Content from SoftChalk Desktop to SoftChalk Cloud

If you would like a more detailed guide with screen captures, please see our Migration to SoftChalk Cloud Guide.

This section is for SoftChalk users who have the desktop version of SoftChalk and want to migrate their content to their SoftChalk Cloud accounts. When you migrate your content to SoftChalk Cloud, you will see many advantages to using SoftChalk Cloud:

- Your content is available wherever you have internet access because you can log into your SoftChalk Cloud account and edit your lesson from anywhere.
- You can update your lesson once but link to the lesson in many places such as multiple courses within your learning management system.
- You can collaborate with other instructors on lessons see the section Collaborate with Other Instructors on SoftChalk Lessons.

(You have the option to save your content to your local computer as well.)

## **Steps to Migrate Content**

- Create a SoftChalk Cloud account see the section <u>Create an Account</u>.
- 2. Start your desktop version of SoftChalk. (Double-click on your SoftChalk icon on your desktop.)
- 3. Save your lessons to SoftChalk Cloud. Within your desktop SoftChalk Create, choose File/Manage Publish Accounts. Click New. Click OK to accept SoftChalk Cloud. Type in your username and password and click OK. Open your lesson from your local computer. Choose File/Save to SoftChalk Cloud see the section Save a Lesson to the Cloud.
- 4. Edit your lessons within SoftChalk Cloud see the section Edit a Lesson.
- 5. Put content from your SoftChalk Library (desktop version) such as activities, quiz groups or images into SoftChalk Cloud.
  - a. Start your desktop version of SoftChalk. (Double-click on your SoftChalk icon on your desktop.)
  - b. Choose **Tools/Library**. At the left, select an item. At the right, select the **My Learning Objects** folder (or another folder you may have created).
  - c. At the left, click **Save**. (If Save is disabled, you may have selected a single QuizPopper. You can only save a Quiz Group. Be sure to select a folder that contains only QuizPoppers.)
  - d. Click Close and Close to return to your main editing window.

- Your saved Library items appear within your SoftChalk Cloud account. Log into your SoftChalk Cloud account. Under My Content/Learning Objects, you will see your content.
- 7. To insert or modify an item from your **My Content/Learning Objects** into a SoftChalk lesson, see the section <u>Insert and Modify a Learning Object or Quiz Group.</u>
- 8. To create folders and manage your content, see the section Manage Content.
- 9. To collaborate with other instructors on content, see the section <u>Collaborate</u> with Other Instructors on SoftChalk Lessons.
- 10. To deliver your lesson to your students, see the section <u>Deliver a SoftChalk</u> Lesson to Your Students.

# Help

Please visit our <u>SoftChalk Support</u> webpage. For purchase information, please contact <u>sales@softchalk.com</u>.

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